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IN THE SUPERIOR COURT OF FULTON COUNTY OF STATE OF GEORGIA

STATE OF GEORGIA, ex rel., JOSEPH B. DOYLE, ADMINISTRATOR of the FAIR BUSINESS PRACTICES ACT

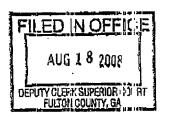
CIVIL ACTION FILE NO. 2007CV134640

Plaintiff,

V.

CARY V. QUATTROCCHI, BENNY W. BUTLER, USSO, LLC, ATLANTA SC, INC. and IGOVINCENT, INC.

Defendants.



CONSENT ORDER

NOW THEREFORE, the Court orders as follows:

1.

Igovincent, Inc. is the successor corporation to Defendant USSO LLC, and it is hereby added as a Defendant in the present action pursuant to the agreement of the parties and O.C.G.A. § 9-11-21.

2.

CASC, Inc. and Tandora, Inc., provide skydiving services similar to defendant Atlanta SC, Inc. Taparu, LLC. d/b/a ThrillPlanet.com, and Adventure Sports, LLC are corporations owned or operated by either Defendant Cary V. Quattrocchi or Defendant Benny W. Fautler which provide services similar to those described in the present action, and they are he eby added as Defendants in the present action pursuant to the agreement of the parties and O.C.G.A. § 9-11-21.

3.

Defendants USSO LLC, Igovincent, Inc., Cary V. Quattrocchi, Benny W. Butler, Taparu

Inc. d/b/a ThrillPlanet.com and Adventure Sports, LLC shall be referred to herein as the: "SkyRide Defendants," and Defendant Atlanta SC, Inc., CASC, Inc., and Tandora, Inc. shall be referred to herein as "Defendant Atlanta SC".

4.

The SkyRide Defendants and Defendant Atlanta SC are enjoined from violating the Georgia Fair Business Practices Act of 1975 ("FBPA"), O.C.G.A. §§ 10-1-390 through 10-1-407.

5.

The SkyRide Defendants and Defendant Atlanta SC are hereby ordered to respond to all requests for information and documents made by the Governor's Office of Consumer P.ffairs ("OCA") regarding the monitoring of the SkyRide Defendants and Defendant Atlanta SC's compliance with the FBPA and the terms of this Order, within the time period set for the OCA. The OCA shall have the sole discretion to extend the time for a response to a request for information and documents from the SkyRide Defendants and Defendant Atlanta SC.

6.

The SkyRide Defendants are hereby enjoined from representing or otherwise allowing the consumer to believe that the time, date, and adventure sport or experience requested by the consumer have been confirmed and the requested reservation or appointment has been made with an affiliate, partner, or vendor when it has not been so confirmed or made.

7.

Except for the purchase of a gift certificate, the SkyRide Defendants are here by enjoined from requesting or otherwise receiving payment information from a consumer unless and until the SkyRide Defendants have verified the availability of the time, date, and adventure spect or experience requested by the consumer with the affiliate, partner, or vendor who will be providing the requested service.

8.

Prior to receiving or requesting payment information from a consumer, the Sky Ride

Defendants are hereby ordered to provide accurate information to consumers concerning the approximate driving distance from the location where the consumer will be traveling to the site where services are to be provided. In calculating the approximate driving distance, the SkyRide Defendants shall use the physical street addresses for the consumer and the affiliate, partner, or vendor. If one or both of the physical street addresses are not available, the SkyRide Cefendants shall use the zip codes of the consumer and the affiliate, partner, or vendor.

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Prior to receiving or requesting payment information from a consumer, the SayRide Defendants are hereby ordered to provide the consumer with the approximate driving distance and state of the site where the consumer will be receiving services or, in the case of the purchase of a gift certificate, the driving distance and state where the gift certificate may be reclaimed by the purchaser or recipient of the gift certificate. In addition, with respect to gift certificates, the SkyRide Defendants shall inform consumers that some of the adventure sports or experiences have limited availability at certain times of the year and that, in order to increase the listelihood that a requested schedule will be confirmed, gift certificate holders should make scheduling requests at least thirty (30) days in advance of the requested date, time, and adventure port or experience and provide at least two (2) alternate dates.

10.

Except for the purchase of a gift certificate, the SkyRide Defendants are hereby enjoined from processing payment or otherwise requiring payment from a consumer unless the equested reservation or appointment has been made with the affiliate, partner, or vendor and within 24

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hours of processing payment, the time, date, and adventure sport or experience requested by the consumer has been confirmed in writing to the consumer. At a minimum the written confirmation shall include the vendor name, business address, telephone number, and the location or area (e.g. the "Kennesaw Mountain area" or the "metropolitan Atlanta area") where the adventure sport or experience will occur, if different than the business address of the vendor.

11.

Except for the purchase of a gift certificate, if the SkyRide Defendants cannot confirm the time, date, and adventure sport or experience with the affiliate, partner, or vendor requisted by the consumer within twenty-four (24) hours of the consumer's request, the SkyRide Defendants are hereby ordered to contact the consumer and provide the consumer with the following options:

(a) the consumer can select a different time, date, adventure sport or experience, or affiliate, partner, or vendor for the requested service; (b) the consumer can purchase a gift certificate which is good for two years from the date it is issued by the SkyRide Defendants at any of its affiliates, partners, or vendors; or (c) the consumer can cancel the request and will not be charged any amount or fees for the cancellation.

12.

With respect to gift certificates, the SkyRide Defendants are hereby ordered to contact the consumer (whether the consumer be the original purchaser or current holder of the gift certificate) to inform him as to the status of any scheduling request within twenty-four (24) hours after receiving said scheduling request from the consumer. Within seven (7) days after receiving a scheduling request, the SkyRide Defendants shall contact the consumer by telephone and in writing to confirm at a minimum the time, date, and adventure sport or experience and the vendor name, business address, telephone number, and the location or area (e.g. the "Kennessa." Mountain area" or the "metropolitan Atlanta area") where the adventure sport will occur, if

different than the address of the vendor. If the scheduling request cannot be confirmed at the end of the seven (7) day period, the consumer shall be notified of this fact and apprised of his options which shall include: (a) further efforts by the SkyRide Defendants to confirm the current's requested schedule; (b) the consumer's selection of an alternate time and date for the requested activity, as well as the possible selection of an alternate activity of the same value; (c) other compensatory arrangements agreeable to the consumer; or (d) if the customer has made the scheduling request at least thirty (30) days in advance of the requested date and time for the adventure sport or experience, a full refund of the purchase price of the gift certificate without any amounts or fees deducted therefrom.

13.

If at the time the holder of a gift certificate attempts to redeem said gift certificate and the holder determines that there are no affiliates, partners, or vendors within a reasonable distance from his physical address to schedule their adventure sport or experience, the SkyRide Defendants are hereby ordered to provide the holder of the gift certificate with the option to receive a full refund of the purchase price of the gift certificate without any amounts or fees deducted therefrom.

14.

The SkyRide Defendants are hereby enjoined from charging any additional free for the purchasers or holders of gift certificates to schedule a reservation, appointment, or redeem said gift certificates.

15.

The SkyRide Defendants and Defendant Atlanta SC are hereby enjoined from providing consumers with untrue or inaccurate information concerning the reasons that their reservations or appointments that were previously confirmed by the SkyRide Defendants or Defendant Atlanta

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SC have been canceled or must be otherwise changed or altered.

16.

The SkyRide Defendants are hereby ordered to provide accurate information to consumers concerning the hours and days of the week that consumers can reach a live representative at the SkyRide Defendants' call/reservation center. Within sixty (60) days of the entry of thi. Order, the SkyRide Defendants are further ordered to post in a conspicuous location on the 'Torms and Conditions' page of each of their Web sites the hours and days of the week that consumers can reach a live representative at their call/reservation center. The terms and conditions plage shall be accessible through a link entitled "Terms and Conditions," which link shall appear on the home page of each of their Web sites. The SkyRide Defendants shall be required to post said information on the "Terms and Conditions" page of their Web sites for up to one hundred and twenty (120) days of the entry of this Order. Within one hundred and twenty (120) days of the entry of this Order, the SkyRide Defendants are hereby ordered to post in a conspicuous location on the "About Us" or "Contacts" page of their Web sites the hours and days of the wips: that consumers can reach a live representative at the SkyRide Defendants' call/reservation center. The "About Us" or "Contacts" page shall be accessible through a link entitled either "About Us" or "Contacts" page shall be accessible through a link entitled either "About Us" or "Contacts" page of their Web sites.

17.

The SkyRide Defendants are hereby enjoined from representing that they have affiliations, partnerships, or business relationships with companies or vendors with which they have no legally enforceable agreement to provide services to consumers prior to any representation.

18.

The SkyRide Defendants are hereby ordered to provide consumers with accumus: information concerning the number of affiliates, partnerships, or vendors that they can utilize to

book events and where consumers can redeem gift certificates issued by the SkyRide Defendants, including the approximate driving distance where services may be provided and the type of services available.

19.

The SkyRide Defendants and Defendant Atlanta SC are hereby enjoined from stating or representing that any of their employees are affiliated with, licensed or certified by any organization unless such statement or representation is truthful.

20.

The SkyRide Defendants are hereby ordered to provide accurate information to consumers concerning the physical address, telephone number, and any additional contact information for their corporate headquarters. Within sixty (60) days of the entry of this Order, the Skyllide Defendants are further ordered to post in a conspicuous location on the "Terms and Conditions" page of each of their Web sites the physical address, telephone number, and any additional contact information for their corporate headquarters. The terms and conditions page shall be accessible through a link entitled "Terms and Conditions," which link shall appear on the home page of each of their Web sites. The SkyRide Defendants shall be required to post said information on the "Terms and Conditions" page of their Web sites for up to one hundred and twenty (120) days of the entry of this Order. Within one hundred and twenty (120) days of the entry of this Order, the SkyRide Defendants are hereby ordered to post in a conspicuous location on the "About Us" or "Contacts" page of their Web sites the physical address, telephone number, and any additional contact information for their corporate headquarters. The "About Us" or "Contacts" page shall be accessible through a link entitled either "About Us" or "Contact Us," which link shall appear on each page of their Web sites.

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21.

Within sixty (60) days of the entry of this Order, Defendant Atlanta SC is here by ordered to post the physical address to which consumers will need to travel in order to receive survices from Defendant Atlanta SC, as well as the physical address, telephone number, and any additional contact information for its corporate headquarters on the "Contacts" page of its Web with. The contacts page will be accessible through a link entitled "Contact Us," which link shall appear on each page of Defendant Atlanta SC's Web site.

22.

Within sixty (60) days of the entry of this Order, Defendant Atlanta SC is hereby ordered to post in a conspicuous location on the Directions page of its Web site the approximate driving distance to the location where consumers will be receiving services for the cities listed on its directions page.

23.

The SkyRide Defendants are hereby enjoined from permitting, instructing, ordering, or otherwise allowing their employees, representatives, agents, or independent contractors to state or otherwise lead consumers to believe that they have personally participated in the adventure sport or experience unless they have actually participated in such adventure sport or experience.

24.

The SkyRide Defendants are hereby enjoined from permitting, instructing, ordering, or otherwise allowing their employees, representatives, agents, or independent contractors to state or otherwise lead consumers to believe that they should purchase an adventure sport pack age or experience because the quoted price for an adventure sport package or experience is a special or discounted price that will expire, unless said statement is true.

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25.

The SkyRide Defendants are hereby ordered to disclose the possible reasons for the cancellation of confirmed reservations and that refunds may not be available if a reservation is cancelled by the SkyRide Defendants or the vendor. The disclosure must be made prior to purchase of the adventure sport or experience.

26.

If a consumer agrees voluntarily to provide an alternate date for the adventure abort or experience that they are reserving, the SkyRide Defendants are hereby enjoined from requiring the consumer to take the adventure sport or experience on that alternate date if the consumer's primary date is not available.

27.

The SkyRide Defendants are hereby enjoined from representing that they own comperate the facilities at which consumers will be participating in an adventure sport or experience, or that they employ the individuals at said facilities, unless such representations are true.

28.

The SkyRide Defendants and Defendant Atlanta SC are hereby enjoined from using language, trademarks, logos, or other images on their Web sites that may cause confusion as to the affiliation, partnership, sponsorship, or business relationship with a university or college, unless such affiliation, partnership, sponsorship, or business relationship with the university or college exists.

29,

The SkyRide Defendants and Atlanta SC are hereby enjoined from adopting a refund policy that violates the terms of this Order.

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30.

If the SkyRide Defendants or Defendant Atlanta SC violates any term of this O der or any of their own internal policies and procedures at any time during their contact with a consumer, the SkyRide Defendants and Defendant Atlanta SC are hereby ordered to provide that consumer with a full refund of the purchase price and are hereby enjoined from charging any amount or fee for the consumer to receive said refund.

31.

Refunds required by this order in paragraphs 13 and 30, or granted per the SkyFide Defendants or Defendant Atlanta SC's refund policy shall be provided within ten (10) business days of the refund request and consumers shall not be required to complete any additional steps or forms to receive said refund.

32.

Within sixty (60) days of the entry of this Order, the SkyRide Defendants shall nost conspicuously on their Web sites a clearly written policy concerning the availability of refunds. Such policy concerning refunds will be immediately accessible via a link to the "Terrus and Conditions" page of each of the SkyRide Defendants' Web sites, to which consumers are directly referred by a conspicuously placed hyperlink or other symbol or phrase, located at the bottom of the home page of the Web sites, and set in the same size font/character type as that used in the main body of the page's content. Furthermore, a link to the policy concerning refunds via a "Terms and Conditions" link, shall be posted on the home page of the SkyRide Defend ints' Web sites. Moreover, the policy concerning refunds shall be listed as the first term on the "Terms and Conditions" page.

33.

Within sixty (60) days of the entry of this Order, Defendant Atlanta SC shall post

conspicuously on its Web site and at the location where payment for services will be accepted from consumers a clearly written policy concerning the availability of refunds. Such policy concerning refunds will be immediately accessible via a link to the "Terms and Conditions" page of Defendant Atlanta SC's Web site, to which consumers are directly referred by a conspicuously placed hyperlink or other symbol or phrase, located at the bottom of each page of the Veb site, and set in the same size font/character type as that used in the main body of the page's content. Furthermore, a link to the policy concerning refunds via a "Terms and Conditions" lick, shall be posted on the "Contact Us" page of Defendant Atlanta SC's Web site. Moreover, the policy concerning refunds shall be listed as the first term on the "Terms and Conditions" page.

34.

The SkyRide Defendants are hereby ordered to provide in an attachment physic ally joined to their gift certificates their entire refund policy consistent with this Order, including, out not limited to, the contact information to request a refund, the process, limitations, and conditions for receiving a timely refund. The SkyRide Defendants shall further post in a conspicuous location on their gift certificates language that informs consumers that some of the adventure 11 orts or experiences have limited availability at certain times of the year and that, in order to increase the likelihood that a requested schedule will be confirmed, gift certificate holders should make scheduling requests at least (30) days in advance of the requested date, time, and adver ture sport or experience and provide at least two (2) alternate dates.

35.

Within one hundred and twenty (120) days of the entry of this Order, the SkyR de Defendants are ordered to post in a conspicuous location on the about us page of each of their Web sites a statement that the SkyRide Defendants serve only as a booking agent for alfiliates, partners, or vendors available to provide the requested services. The about us page stall be

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accessible through a link entitled "about us," which link shall appear on each page of their Web sites.

36.

Within thirty (30) days of the entry of this Order, the SkyRide Defendants and Defendant Atlanta SC are hereby ordered to provide the Governor's Office of Consumer Affairs with a complete list of all of their Web sites and are hereby ordered to update this list with the Governor's Office of Consumer Affairs on a quarterly basis thereafter for two (2) years

37.

Within thirty (30) days of the entry of this Order, the SkyRide Defendants and Defendant Atlanta SC are ordered to create and implement policies and procedures consistent with the terms of this Order, including, but not limited to, policies requiring the intake, response and final decision regarding resolution of consumers' complaints within seven (7) business days of intake. All employees and/or independent contractors acting on behalf of the Defendants are to be trained in, and required to abide by, these policies and procedures.

38.

Within thirty (30) days of the entry of this Order, the SkyRide Defendants and Defendant Atlanta SC are hereby ordered to review all policies, procedures, and this Order with each principal, officer, director, employee or agent with supervisory authority or with oversight responsibility for training or managing salespersons, booking agents, reservationists, and sales and customer service representatives (including those whose responsibilities involve assponding to customer inquiries and/or complaints, and processing customer purchases and/or refunds).

39.

The SkyRide Defendants are hereby ordered to allow representatives of the Governor's Office of Consumer Affairs to "test shop" the purchase of adventure trips and/or packages via the

SkyRide Defendants' businesses for the next two (2) years, up to two (2) times per year, and for no more than two (2) tickets per "test shop" for the same date, time, adventure sport, and vendor, i.e., representatives of the Governor's Office of Consumer Affairs shall pose as actual consumers, and go through the entire process of purchasing adventure packages and/or trips through the SkyRide Defendants' customer service agents or other representatives. After being in ormed by the Governor's Office of Consumer Affairs that the particular "test-shop" purchases were not actual purchases, the SkyRide Defendants are hereby ordered to "unwind" or cancel these transactions, including but not limited to all booking fees or other costs associated with the completion of any purchase. To "unwind" a "test shop", the Governor's Office of Consumer Affairs shall notify the SkyRide Defendants that it has conducted and completed a "est shop". This contact shall be made as soon as possible after completion of the test shop by placing a telephone call to 1-800-372-1254 and notifying the on-duty Customer Service Manager of the "test-shop" and identifying the specific transaction that must be cancelled.

40.

The SkyRide Defendants and Defendant Atlanta SC are hereby ordered to provide to the Governor's Office of Consumer Affairs, for a period of one (1) year from July 1, 2008, a quarterly report containing the names, addresses and telephone numbers of all consumers who make written complaints that Defendants or any of their employees or agents are aware of (whether via letter, facsimile, electronic mail, or filed with the Better Business Burgau) to or about the SkyRide Defendants or Defendant Atlanta SC regarding the SkyRide Defendants or Defendant Atlanta SC's business practices, along with information on all actions taken by the SkyRide Defendants or Defendant Atlanta SC to address and resolve said complaints. The first report, covering the period from July 1, 2008, through September 30, 2008, shall be filed no later

than October 31, 2008. Each quarterly report thereafter shall be filed no later than hirty (30) days from the end of the quarter, with the final report to be filed no later than July 31, 2009.

41.

The SkyRide Defendants are hereby ordered to pay restitution to the consumers listed in Exhibit "A" attached hereto. The SkyRide Defendants shall have twelve (12) months from the entry of this Order to provide restitution to the consumers listed in Exhibit "A," but sl all make a good faith effort to provide restitution to one-half of the consumers listed in Exhibit A" within six (6) months from the entry of this Order. On a quarterly basis for the next twelve (12) months from the entry of this Order, the SkyRide Defendants shall provide to the Governor's Office of Consumer Affairs copies of bank documents, including cancelled checks (fron: and back), monthly balance statements, certified money order receipts, and/or other records that confirm the payment of refunds, in the full amounts as shown, to each consumer listed in Exhibit "A" attached hereto. Such amounts may be offset only to the extent that the SkyRide Defendants can produce records showing prior refunds (whether full or partial) paid, or the consumer's express acceptance of some other form of resolution to his matter with the SkyRide Defendants. If any payment to an affected consumer is returned as undeliverable, the SkyRide Defendants shall take or cause reasonable steps to be taken, including skip tracing, to locate the affected consumer. If, thereafter, the affected consumer or other consumer still is not located (or an affected consumer's or other consumer's check is not cashed within two months), any funds payable under this Paragraph or due to such affected consumer whose last known address is not deliverable, pursuant to this Order, shall be provided to the Governor's Office of Consumer Affairs to be delivered to the Georgia Commissioner of Revenue pursuant to the provisions of the "Disposition of Unclaimed Property Act", O.C.G.A. § 44-12-190, et seq., to be processed as set forth a that Act. The SkyRide Defendants shall provide whatever available information is requested by the Commissioner to handle the funds as unclaimed property. The SkyRide Defendants shall deliver the cashier's or certified check and a report to the Governor's Office of Consumer A. Tairs on a quarterly basis from the date of entry of this Order, which details the amount to be delivered to the Commissioner for treatment as unclaimed property under the above referenced statute.

42.

Defendant Atlanta SC is hereby ordered to pay restitution totaling Six Hundred and Forty Dollars (\$640.00) to the consumers listed in Exhibit B" attached hereto. Within sixty (60) days from the entry of this Order, Defendant Atlanta SC shall provide to the Governor's Office of Consumer Affairs copies of bank documents, including cancelled checks (front and back), monthly balance statements, certified money order receipts, and/or other records that confirm the payment of refunds, in the full amounts as shown, to each consumer listed in Exhibit" I!" attached hereto. Such amounts may be offset only to the extent that Defendant Atlanta SC can produce records showing prior refunds (whether full or partial) paid, or the consumer's express acceptance of some other form of resolution to his matter with Defendant Atlanta SC. If any payment to an affected consumer is returned as undeliverable, Defendant Atlanta SC shall take or cause reasonable steps to be taken, including skip tracing, to locate the affected consumer. If, thereafter, the affected consumer or other consumer still is not located (or an affected consumer's or other consumer's check is not cashed within two months), any funds payable under this Paragraph or due to such affected consumer whose last known address is not deliverable, pursuant to this Order, shall be provided to the Governor's Office of Consumer Affairs to be delivered to the Georgia Commissioner of Revenue pursuant to the provisions of the "Disposition of Unclaimed Property Act", O.C.G.A. § 44-12-190, et seq., to be processed as set forth ir that Act. Defendant Atlanta SC shall provide whatever available information is requested by the Commissioner to handle the funds as unclaimed property. Defendant Atlanta SC shall deliver the cashier's or certified check and a report to the Governor's Office of Consumer Affairs within ninety (90) days from the entry of this Order, which details the amount to be delivered to the Commissioner for treatment as unclaimed property under the above referenced statute.

43.

Within thirty (30) days of the entry of this Order, the Defendants are hereby ordered to pay to the Plaintiff a civil penalty in the amount of Five Thousand Dollars (\$5,000.00) and investigative costs in the amount of Five Thousand Dollars (\$5,000.00).

44.

If Defendants fail to pay restitution as provided in paragraphs 41 and 42, upon motion by the Administrator, a judgment in the amount of \$375,000.00 will be entered against them jointly and severally, and the amount collected by the Administrator shall be distributed as restitution to customers of Defendants. The balance remaining, if any, may be reserved by the Administrator for future compliance monitoring and enforcement actions against Defendants.

45.

The Court retains continuing jurisdiction over the SkyRide Defendants and Defendant Atlanta SC to ensure compliance with this order and future compliance with the Georgia Fair Business Practices Act of 1975, O.C.G.A. § 10-1-390 through 10-1-407.

SO ORDERED this / Y day of Nepta 2008.

John J. Goger, Judge

Fulther County Superior Court

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CONSENTED TO BY:

Defendants:

As Counsel for Defendants The Anderson Law Firm, LLC

One Securities Center, Suite 400

3490 Piedmont Road, NE Atlanta, GA 30305

(404) 233-2800

V. QUATTROCCHI, In His

Individual Capacity, and on Behalf of

The SkyRide Defendants and Defendant Atlanta SC

BENNY W. BUTLER, In His

Individual Capacity and on Behalf of

USSO, Inc.

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For Plaintiffs:

JOSEPH BODOYLE, In His Capacity
As Administrator of the Fair Business
Practices Act

SIENEY R. BARRETT, JR Senior Assistant Attorney General

Georgia Department of Law 40 Capitol Square SW Atlanta, GA 30334-1300

(404) 656-3202

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	Complaint Made To	Companylentity	Amount Paid	Date Paid	Complaint	Amount	Date	Information	Conf.
Name	1	1-800-Sky-Ride	\$150.00		cal vendo	\$150.00	5M3/Z008	co rptd to BBB ref issued	
	13	. 200 St., D.1.	Vicinia de	20000	zonon multi Attenção to rodorm medit				
		1-900-Sky-Ride		7/28/2006	Fake booking-fallure to refund		ļ		
Glaver, Alley		1-800-Sky-Ride	\$144.00		Fake booking-cust went to airport-no res				
Thing Clair loan	B88	1-800-Sky-Ride	\$761.80		Fake booking-cust could not get CS at Co.			ref. with issued	
Ando David	888	1-800-Sky-Ride	\$680,00		fake booking/cancel/no CS caliback				<u> </u>
Apple Daniel	OCA SEBB	1-800-Sky-Ride	?	2005?	2005? no local vendors as advert/GC exp.	\$175.00	o claims ref.	\$175.00 co claims ref. T. Martinez on 9/27/07	7,07
Amorto Madani A	888	1-800-Sky-Ride	\$70.00	11/30/2005	Fake booking-cust could not get CS at Co.				
Askar Mhde /Gred Siritan, Esc.	AG	1-800-Sky-Ride	\$360,00		Event cancelled numerous times, no ref.				
Avoub Lina	886	1-800-Sky-Ride	\$600,00		6/2/2006 Take booking & cancellation x2				
Hock Tames	888	1-900-Sky-Ride		6/22/2005	mult fake cancellations-refused to give vendor contact information				
Baird, Rachael Anne	ввв (Со)	1-800-Sky-Ride	\$405.00	8/1/2006	fake booking/mult cancellations				
ker Staphen	BBB	Thrill Planet	223.65 CAC	Oct 2007(7)	223.65 CAD Oct 2007(7) no local providers as advertised				
Raissone Robyn	388	1-800-Sky-Ride	\$404.30	lake 2/27/2007 lime	lake cancellations/won't extend GC				
	33	Thrill Planet/Taparu	u \$1,138,30		co charged 3x for 1 jump (for 2 9/7/2007 people),				
Barrow Maria	888	1-800-Sky-Ride			Apr-05 mult fake bookings/cancellations	\$384.30	971/2006	co told BBB that ref, w/b issued	
Beck, William & Julia	AG rid to OCA	Thrill Planet		Dec-0	Dec-07 no local vendors as advert.				
Relamer I zura Hewlette	988 8	1-800-Sky-Ride	\$800,00		Co charged 2xs-took 3 wks to ref. Aug-05 \$400; CS so bad cust wants full ref.	\$400.00			
Bennett, Alyson	888	1-800-Sky-Ride	\$404.30	8	6 Skyride changed date/fake booking	\$404.30	9/12/2006	co claims cc ref.	
Bennell, Kevin Justin	888	1-800-Sky-Ride	\$404.30	ı	9/27/2006 fake booking/failure to schedule	\$404.30	11/8/2006	co claims co ref.	

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\$396,90	\$287.70	\$612,20	\$404,30		\$209.00	\$404.30		\$454.00	\$556,00	\$325,00	\$198.45		\$420.00		\$175.00	\$400.00			\$495.00 D	\$306.60
		\neg				9002/jet/19	Dec. 2004?	12/5/2008	6/30/2005	9772005	6/12/2003	12/16/2001	5/9/2007 f	une 2006? h	2/28/2005 n	11/2/2006 conf.	2/6/2007 36178	12/1/2003 se	Dec. 2006? Take booking	Aug. 2007 fake booking
3/19/2005 booked		Idea Solvingino	taka bookinging local yendor as adv	fallure to send voucher, vendor left	fake booking/cancellation-co refused 4/28/2006 to give vendor contact info	cust cancelled ride a week before-co 5 refused to give vendor info	Dec. 2004? war bird vendor no longer in network	12/5/2006 fake booking/failure to schedule	No local vendors as adv., failure to provide vendor info to consumer	fake booking/cancellallon-co refused to give vendor contect info	event not set wivendor-cc charged	12/16/2001 clid not discl. purchase non-refundable	5/9/2007 fake book? Can't gel GS to resched.	June 2006? taka booking/fake cancellation	no local providers as advertised co	onf.	serve	no local vendors as advno notice of seasonal-co win ext. GC	ke booking	ke booking
	8		co wants			\$303.22		\$340.50			\$198,45			\$223,65	co claims refund Issued & ck cleared	\$404.30	 - -			
-			sustomer to a			2 7/7/2008		agree to \$340.50 25% fee	and the state of t		12/8/2006			8/23/2006	nd Issued &	\$404,30 12/1/20067				
			co wants customer to accept spa GC for \$	cust. Rovd service	ref. w/b issued	25% fee \$101.08 bal.	Crist din some to				skyride ok neg. ?			ref. w/b issued	ck cleared	ck reg?	Distriction of the con-	3	G. Hill to be	co told BBB that

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Crino, Sleven Nicholas (charged x Terry Arndt)	Crank, Katie	Cox, Cheryl	Cortez, Mario David	Corral Rosalba	Conden Carlo Angelo Sabater	ABF, Shirey Fam	Control, some	Conhow lean Ann	Collins, Staphanie Jean	Cole, Jourdan	Coffman, Erica	Clinton, Andrea D.	Orașa Frika M	Chisham, Jamie Ms.	Chestրut, Gwendotyπ	Charles, George Anthony	el Edward	Chapman, Evelyn O.	Chapman, Bridgette Kay	Shapman, Almee
888 888	BBB	888	888	888	688	OCA & BBB	HER (Co)	OCA	BB B	BBB (Co)	BBB (Co)	BBB (Co)	8 88	OCA	888	888	₽ RSB	OCA	88B	888
1-800-Sky-Ride	1-800-Sky-Ride	1-800-Sky-Ride	1-800-Sky-Ride	1-800-Sky-Rida			1-800-Sky-Ride	Thrill Plane/Taparu	1-800-Sky-Ride	1-800-Sky-Ride	1-800-Sky-Ride	1-800-Sky-Ride	Thrill Planet	1-800-Sky-Ride	Thrill Planet	1-800-Sky-Ride	1-800-5ky-Hide	1-800-Sky-Ride	1-800-Sky-Ride	1-800-Sky-Ride
	\$198,45	\$405,80	\$350.00		\$404.30	\$1,079.70	\$306.60	\$468.30	\$575,40	\$450.00	\$306.60	\$244.65	\$300.00	\$404.30	\$436,25	\$330.00	\$200.00	\$404.00	\$2,688.00	\$404.30
9/27/20	15 12/8/2006		0 12/2007?	3/11/200		6/14/2007		8/5/2007	8/26/2005		7/20/2007	7/27/2007	5/11/2006	6/8/2008	11/13/2007	6/25/2004	12/11/2004	9/6/2007	4/20/2006 V	5/1/2006 adv
9/27/2005 reschedule	ob take booking/no local vendor as adv	6/1/2004 did not receive certificates timely	fake booking/not affil w/vendor-no 7? local vendor as adv	co d/n pay vendor in adv-vendor 3/11/2005 charged cust agein	9/3/2005 fake booking/cancellalion	services not as adv. Fake cancell/no	5/1/2007 overchargedino local vendors as adv.	Tief	failure to provide vouchers, refused to		7/20/2007 cust never received GC	7/27/2007 fake booking/not affil w/vendor	no local vendors as advert/failure to disct. Status as booking agent	Hake bookings, no meas verial new env	cust Not informed non-ref. cust. cancelled 3wks bif event	failure to discl. Weight ilmitations- vender w/n accept voucher	12/11/2004 no local vendors as adv/GC exp/no ref	no local vendors as advertised	Fake booking-group of 11 went to vendor-told no res. X co.	fake booking/no confirm/serv not as adv
	adv	skyride claims bad conlact info				co cisims vendor booked (Quat's PA DZ)	dv. partial chargeback \$137; co refused to ref rest	-	lta		co claims sent GC (2.5mos late)-cust returned	9/26/2007 issued ref ck	\$201.00 co mtd to BBB Issued ref ck				ef co says GC ext. given in 1/5/07 to 6/11/07			co-services rendered-cust unhappy w/ length

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70 5/12/2006	\$287.70	5/25/2005 Tailure to disclose weight restrictions		\$287.70	ann gha Ride		Dwight, George Strigterun
	+	(HI)		\$500.00	1-800-Sky-Ride	688	Durham, Reuben
+	 		5 12/23/2005	\$192.15	1-800-Sky-Ride	HAR.	Duong, Yen A.
9 1112712000	\$89,25	co sold video that vend of a provide	6/28/1905	\$89.25	1-800-Sky-Ride	888	Dunoar, mineri
		4/26/2006 booking/ cancellation	7	\$54,00	1-900-Sky-Ride	888	Dudgeon, Alana
1			11/15/2007	\$466,30	Thrill Planet/Taparu	OCA	
		5/1/2006 contact consum fickets paid for, never recyclino cust.	5/1/2006	\$404.30	1-800-Sky-Ride	888	neshelm. Stad Dawn
		fake booking/cancellation/ failure to	772472000	\$404.30	1-800-Sky-Ride	888	Dosch, Janna Lea
		8/14/2006 railing to some final failure to the some control constitution.	8/14/2006	\$200.00	1-800-Sky-Ride	OCA	, Carol A.
		resident for religion calls	Dec. Zillos andonio		Thrill Planet	888	Dileo, Anthony for Sara Dileo
		failure to discl. Non-ref. status-not on			1-800-Sky-Ride	888	Dibble, Jodie
		fake booking/canoel/ w/n discl. Vendor contact		enon an	1-800-Sky-Roos	BBB (Co)	Desler, Shirlee
	1	atmpts	5/1/2005 a	\$292.00		000	Jerosier, Aaron
		Policies	6/18/2005 P	_	1_800_Skv-Ride		BNICHOIRS, VASON
	_	Pulicies Ask honking/cancel/3x failure to discl.	8/4/2005 Po	-	1-800-Sky-Ride	688	and and and
		8/7/2006 rake booking/cancel/ failure to discl.	8/7/2006 fal	\$606,46	1-800-Sky-Ride	888	
10/27/2006	\$606,46	Nov-05 doubling ensures	Nov-05100	\$275.00	1-BOD-Sky-Ride	586 (Co))eCillis, Marisa
		no local vendors as advicust unable to	8		1-800-Sky-Ride	888	Belinda J.
	+	Habsile		C387 70		COO	
		# 10 101 Of 101	Oct. 2005 eppt				
7.07070	Co ciaims go sein wayer	6/3/2007 cancellation policy not communicated on trake booking/failure to conf. before	6/3/2007 can	\$213.00	1-800-Sky-Ride		
			RIZOO7 ITAKE	2404,201 9	ورو ونمويتهناه	(Ce) (Ce)	新疆
Paradrasi.		,		- COUNTRY - COUN	1-800-Sky-Ride	1.	
1/2/2007	\$248,06 1	nt; received 75% refund	30/2008 100 8		1-800-0x9-5100	BBB	Itsforth, Kiersten Beth
		No local hang gilding vencor as advert	No loca 2005 advert		on the Dide		tler, Jordon (x Sue Dillett
6/26/2006	\$118,00 6/2	AR vendor in area as advert.	2006 No N	\$116.00	1-800-Sky-Ruse		mmings, Racheal
	-	as advert.	20077 as advert.	\$450.00	2		

Gaston, Katherine			Galvin, Paul	Gallegos, Cristy	COUNTY	4 Garik-Schaber, Geniece		. 1	77	Foreman, Tom	Ford, David	GA Longitude	DEPT	O Lowers, Michelle	- Pora, belinine		hagg, Patricie Lynn	.iiinger, outprison	Tornania	'L Aan, Matt	airchid Bhan		ureka Michelle	and the latest	Ilis, Edna Regina	Siston, Angela Sue		i
	PBB (Co)	888	BBB		PRE (Co)	988		988	888	OCA & AG	888		898	Bas			888		-585 -585 -585 -585 -585 -585 -585 -585	888		888	888		BBB			20 20 20
	o) Thrill Planet	1-800-Sky-Ride	1-800-SKY-KME	_	1-800-Sky-Ride	1-800-Skyride		1-800-Skyride	1-800-Skyride	3 1-BOD-Sky-Ride		L DOS CIES DIAG	1-800-Sky-Ride	1-000 Chymas	a pon skurida	1-600-Sky-Ride	1-800-5купае		1-800-Skyride	1-800-Skyride		1-800-Skyride	1-800-Skyride	Thri Pianet	1-800-5KY-Kide		1_ann_Skv-Ride	1-800-Sky-Ride
	\$404.30	\$599.00	£ 100.	\$195.45	\$405,00	\$950.00		\$404.30		\$0000	coan an	\$278.70			\$982,90	\$130.00				\$690,000			\$200.00	\$500.00				\$139.00
5500,00 12/14/2005 schedule	0 10/7/2007	0 Dec-06				Jun-05		May-07	3/1/2006	3		11/28/2006	9/7/2005		9/18/2007 h	20077 5	_	6/13/2005 G	June 20067 ac	Fe Property		5/20/2005 Ad	ug. 2004 ver	sm) and Joozh 26	CUS	5/4/2007 (fake	Dec. 2004 mult April 2006 con	
mult attripts to book/teliule to	Fake booking	6 fake booking/not altij wivendus auv		GC d/n arrive in time; notice:	fake booking/cancel/ mult attripts	Negas-attpto part of switch	take booking/wedding bail package	as adv	misrep loc of vendor no local vendor	a land worder as advertised	failure to schedule; services not as adv	L	9/7/2005 ref. to provide vendor contact	Tomas Tomas	hrs.	schedule	attripts to book/failure to	GCs	advert.	Fake booking/not affil. whos vend, As	rafting trip & cabin renial overbikd, no research-cancid x co 12 hrs bif	5/20/2005 Adventure purch no longer avail.	Aug. 2004 vendors in various states	Gist subut to leagest Annual Ma	cust booked city specific helicopter	5/4/2007 take booking/failure to schedule ?	contact cons	Iake booking/cancell/ verioor avair. Unreliable
co rpts extn	-			\$198.45								ca says cust not ella for refdoc's orders					on daims it ref.	_			\$347.00	_	_		 		-	
s of GC (cus				T								ot elig for ref			+	_	an amt base		-1	6/12/2008	5/17/2006	+		000ء منسور م		2 8	+	-
co rpts extns of GC (cust wanted to use GC)				12/8/2006 skyride ck neg. ?						that cdt issued	chargeback?	-doc's orders					on claims it ref. an amt based on "terms & cond"			that off issued	that ref. issued					co claims cc ref.		

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	Hazzard, Jason John	Hawkins, Andrew Travis	Harvey, Melanie C.	Hartwig, Elaine	Hanson, Scott Michael	Hanley Michael	ev. Larry Nathan	Hall. Diane E.	Hali Angela M.	Guwler, Jassica	Gurung, Silanshu	Crinta Manish	Grott, Shirley	Gray, Irene Henry	Grant, Mindi C.	Crapobles, Sophia	Gorrell, Tiffany Nicole		Correll, Nikki	Cordon Cio E.	Goldfarb, Kenneth	Gokhale, Spnali K.	Ginoza, Laura
922	88gg	888	aaa	988	688	888	398	888	888	886	888	988 8	888	388	588	BBB (Co)			OCA	RIP RIP	BBB (Co)	OCA	888 (Co)
Thrill Planel/Taparu	1-800-Skyrida	Thrill Planet	1-800-Skyrida	1-800-Skyride	1-800-Skyride	1-800-Skyride	1-800-Skyride	1-800-Skyrida	1-800-skyride	1-800-Skyride	Thrill Planet	1-800-Sky-Ride	1-800-Skyride	1-800-Skyride	Терапі) 1-800-Sky-Ride		1 BOD Skyrids	1-800-Sky-Ride	1_8n0-Skyride	Thrill Planet	1-800-Sky-Ride	Thrill Planet
\$634.20		\$1,641.20	\$444,30	\$576,45		\$1,075.00	\$385,00	\$404.30		\$575.00		\$404.30	\$93,45		\$199.00	\$404.30		\$287.70	\$404,30	2 1 42 44-4	\$489.30	\$404.30	\$192.15
	Aug-0	0 Feb 20077	0 Nov-05		Oct 2006(?)	Aug. 2005	Aug. 2005	9/13/2006	10/27/2004	7/18/2005	12/7/2007 linto.	4/7/2006	10/13/2007	5/3/2005	6/4/2007	1002/01		6/15/2005 d	5/31/2006 n	7/25/2005 P	9/19/2007 n	fiske bo 6/16/2006 vendor	6/25/2007 local as sold
6/21/2007 fake booking/services not as adv;	faka booking/ vendor prev loid co. Aug-06 date booked was not avail.	failure to discl weight add ons, vendor not loc where advt	take booking/cancel/ multiple ampres	18/2004 Attpts/vendor out of myk	Oct 2006(?) no local vendor as adv	overcharged-services not as	to disci No ref			contact	fake booking/failure to provide colli.	4/7/2006 unable to schedule/ contact	10/13/2007 pre-pald video not provided	as advert	adv	failure to schedule; services not as	fake hooking	disci non-ref	no local vendors as advertised	Fake booking/fallurs to contact cons./ 7/25/2005 ref. to provide vendor contact	no jumps that day	fake booking/mult cance/no local	fake booking/vendor nrs away, not
\$231.64	\$313,40	9	1 5			\$295.00		2				co claims cus			2						Chargeback?		
4 7/10/2007			9/27/2007									st. scheduled e			-3		co ਸ਼ਮੁੱਕ ਨੇ 81 10/31/2007 sent ref. ck.			·			
	co rptd to BBB 9/14/2006 issued credit		9/27/2007 sent ref. ck.	menta la sass	cust.d/n agrae	75%						co claims cust. scheduled event & satisfied			CO CIBILINS CC LEIT		sent ref. ck.		-				

	09/	24/2	2008	8 15	:51	FAX	404 65	6 0677	(GA DEI	PT OI	FLAW						团(24
Houston, Jen Lynn	TASSEC, CLI	Locack Garrett Walter	Honadle, Gerald	Honarvar, Nasim	Holden, Roger	Holconibe, orang	Donat	Hofman, Adam Christopher	Hladun, Harry via Toni Trefford	Hite, Nathan C.	Hess, Justin	Herrington, Randy Joe	Herbolshelmer, Linsey	Hentschel, Lisa Kay	r yich, Craig	Henry, Tobi Ms.	Henry, Linda	Later form	Jeims Tavib
1100	Pero	888	888	888	0120	RAPA (Co)	888	888	OCA	BBB (Co)	888	888 (Co)	888 (Co)	888	888	BBB (Co)	OCA & BBB		888
1.000 000	1-200-Sky-Ride	1-800-Sky-Ride	1-800-Sky-Ride	Adv. Skyllwing			1-800-Sky-Ride	1-800-Sky-Ride	1-800-Sky-Ride	1-800-Sky-Ride	1-800-Sky-Ride	1-800-Sky-Ride	1-800-Sky-Ride	1-800-Sky-Ride	1-800-Sky-Ride	1-800-Sky-Ride	OCA & BBB Adv. SkyDiving	1-800-Skyride & PA	
	\$1,533.00	\$530.00			\$ UNK		\$424.00	\$1,500.00	\$604.80	\$585,00	\$198.45		Sans.op. C	\$384.30			\$205.00	\$650.00 11/	\$490.00
		O Jul-06	CONZEZE		5/12/2004			5/9/2008	5/21/2007	July 2007?	July-05	failure to d August-04 limitations	Ctober-06 fr	2/15/20051ag		/12/2006 no	Dec-02 Cit	taka booking/o drop zone all c 11/11/2004 jump that day.	fake hrs set 20057 due
	Dec-05 failure to schedule/cust rpts 25 attpts	CS	lake booking/fcancel/overbooked/no	falke booking/ cancellation-weather		Take booking/confirm/no local vendor	cust purchase GC-fried to redeem sev. vend-no on will lake it- vendor co 2005? directed her to is out of husiness	no local wendershmult cancel/failure to ret, calls/failure to have vendor who 5/9/2008 can provide service purchase	5/21/2007 waited hrs, no jump, no ref	July 2007? fake booking/services not as adv:	July-05 fake booking/mult cancellations	failure to discl. Weight & reight limitations	October-08 fake booking/no local vendor as adv	again when sen compaint produced-need (part BBB complaint produced-need rest)	9/8/2006 lake booking/no confirm/ no disci of fail name misspelled on GC/changed cust	1/12/2006 no local vendor as adventised	47 12 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	werbooking -weited at lay-too many booked to	fake booking/cancel/ mult attmpts 2 firs to vendor-pd for priv ride, but not set up by cowent with non private 20057 due to drive.
	र्ड	\$530,00			\$384.30		<u>.×</u>			co claims It I					05.40 4 0		مرابات خامانات		ust wants \$150
			111106		1		1			ssued ref. ck t					1		Shyride deline but comos are) diff blown prive 8
			co reptd to BBB		12/8/2006 skyrlde ck neg. ?					co claims It issued ref. ck to consumer arour	20007				co reptd to BBB that ref. issued	to claims oc ref.			cust warks \$150 dff blwn priv & non priv ride

Aug-05 various states
indicance.
Dec-06 vendor affil. Misrep. I vendor closed
take booking/cancel/ no CS ca
teke booking
fake booking/vendor closed when cust 10/17/2007 showed up/had conf. vs. co. that are
1/26/2004 no local vendor as adv.
5/11/2007 no local provider as advertised
cust Charged 2xs
9/5/2006 no local vendor as advertised
7/13/2017 Take booking/services not as adv
adv, not any watering
fake booking/services not located as
vendor as adv.
refund not received as promised
5/1/2004 failure to discl. Ref. policy
20067 fake cancellation; failure to conf. 2
4/23/2007 fake booking no loci venuor as as-
take booking/cancel/ cust c/n get CS
failed to disc co is bkng agt, price
predicated memory. Ci continue changed
co told cons. GCs were exp., but win
Nov-02 Walted 3 hrs-cancelled; refund refus
no local velinoración

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Lifelft, Kimpery Coley		Lingor, Jonathon	Lingg, Allyson Marie	Lindeniaub, Melissa Alli		Lindenberg, Kevon	Lindeman, Robin E		Lillis, Malthew John	jit, Melania	evine, Kari Lyn	ee, Yoo Jin	ee, Patricia Ann	BE, NAMI MICHENO		Audrov	ee, Andrew R.	awson, Dena	awiénce, Timothy R.	Prake, cro		ambert, Dianna	Mar, Sarah Jean	ii, Tina Singping	nugiyanta, Useru		ımar, Raiesh	use, Nick	
	888	888	BBB (Co)		9 9 9	B88			888	888	688	(BBB (Co)	900		888		888	388	CCA & BBB			БВB	age of		D D	BBS	B88	OC.A	
	1-800-Skyride	1-800-Skyride	Co) 1-800-Sky-Ride		1-800-Sky-Ride	1-800-Sky-Ride		a Pool-Skyride	Thrill Planet	1-800-Skyride	1-800-Skyride			1.900-Skuffde		1-600-Sky-Ride	1-800-Sky-Ride	1-800-Skyride	3B 1-800-Sky-Ride		1-800-Skyride	1-800-Skyride	1-600-GKY-15-55		1_ROD_Skwide	Thrill Planet	1-800-Skyride	thrill Planet	
2004 30	\$436.90	\$500.00	\$410.00		\$404.30	\$130.40	•	\$198.45	\$468.30	\$394,20	\$/4.00		\$743 dO	\$200.00	\$404.30	\$404,00	\$300.00	\$484,00	901,140G	\$347 BO	\$500.00	\$202.00			\$440.00	\$450,00	\$404.30 J	\$636,85	,
	1				30 1/30/2007	- 2	<u> </u>	5 7/2/2005	0 8/8/2007				10/4/2007	Jul-04	Sep-06		12/7/2004	SISIZUVO		11/15/2007	1517-CE	Dec-05		i i	Jun-06 c	Jun-07 ti	une 2006? fa	Jul-00-	1 2 2
1/19/2007 take booking/failure to re-schedule	6/22/2006 take booking/cancel/ mult attmpts	4/19/2006 take booking/no co camaca	The state of the s	fake booking/more	107 charged more than quote	advert, services not avail; fake booking	fake booking/overcharged	fake bookingfonly local vndr closed (1 05 day after res. Made)	37 fake booking/cancel/ vend not in stress	15 no Co canux	price not as advent / failed to send GC/	fake booking/failure to conf./no CS			calback	9/19/2007 fake booking/no discl. Of ref. policy	12/7/2004 overbooking/no local vend. & GC exp	5/3/2006 us camp	take book/cancel/ price not as adv./no	11/15/2007 Fake booking/failure to confirm	Centracks	no local vendors as adv. No CS		kvojoje oz	Jun-06 calibackino loc vend	take booking/cancel/ no CS callback	June 2008? fake booking/cancel/ no CS calloack	all quote	tul ne lihan guote
\$404.30	\$327.57		\$500.00		+	chig.	· _	-	7		Cr \$384.20				\$404.30		co says GC	3	\$484.00				cust wants	ובה,חצות	\$440.00	\$337.50		20.20	-
1.30 4/27/2007	.bf 11/24/2000		.00 5/20/2006		+		co claims gc Issued				0 5/24/2006				11/24/2006		co says GC expinigate to		6/23/2006					1,000,001	9/2/2006	Uncons.	_	Mor Sons	-
_	8		ce ipid to ties inef: to cottesid		-		gc Issued				co rotd to 888	GBB Go that balt of			credit issued	g		•	co rptd to ede	000				6	credit Issued	co rotd to 888	cust not happy	that ref. Issued	

		1/2008			FA VICKINIA, CO.		404 McKinney, Belh		McHugh, Claire	7 Nuctifiesh, Tamra		a constant		A dcCaffrey, Scott	Acallister, Nicki Ann	Or liay, valoric o		lax, Curt	lartin, Sandra**	ann, Jenney Comac		y Ashley	annix Serah	alone, Kristin Lee		י ו לפוויסלו ייסנויסל ו		0 joowiack, Carolyn		ICH, THE IS
Minton, Whitney Monique	Michael, agentic	loonifor Diane	McQuade, Damlan	McMullen, Linda Joan	3, 500.00	v David	y, Beth		Claire	, Tamra	McConoughey, Carro	Carin	h John	Scott	Nicki Ann	9	,		ira***	College College	o consort	ley .	<i>3</i>	in Lee		<u>ā</u> -: L		arolyn		
	888	888	888	888		888			888	- 000		888	ВВВ	OCA	BBB		BB5 (Co)	888	BBS (Willer)		B88	888	B83	900			OCA	BBB		
 	Thrill Planet	Soaring Sports	1-800-Skyride	1-000-003100	a poo-skyride	1-800-Skyrlde	-	1-800-Skyride	Adv. SkyDiving		1-800-Skyride	1-800-Skyride	1-800-Skyride	1-800-Sky-Ride	1-800-ONJING		1-800-Sky-Ride	Thrill Planet	7) 1-800-oxy-race		1-800-Skyrlda	1-800-Skyride	1-800-Sky-Ride		1-800-Skyride	יי היייין צוריהוקם	Thrill Planel/Teparu	1-800-Skyride		
	\$670.95	\$1,013.00			\$404.30	\$239.00			\$1,600.00	44 205 N	\$287.70	\$576,45	\$400.00	04.081¢		\$400,00	\$370,00	\$2,184,50		\$187.00		\$89.25	\$207.10		\$397.00	\$1,721.50	\$680.00 1			
	Γ	57	7/24/200		30 6772006	$\neg \Gamma$		2005	\neg		Oct 2007(7)	T	7			Nov. 20057	20057	2000	take bo	1/20/2007	2/18/Z005 n	June 2004? video chig		3/16/2007 fake booking	Oct. 2005 adv	Majeri Majeri 249	0/29/2007 pai	10g. 2000	3005 as	<u>a</u>
	3/5/2008 overchanged/price not as advertised	rrisrep # of loc vendors only loc 5/16/2004 vendor equip down for months	7/24/2005 Win accpt	co told cons weight was fine, vendor		fake booking/cancellation/ co did not	no local various as edvarcame of	20057 local vend.	fake booking/cancel/ mult attmpts/ no	o/6/2004 fake weather cancel; ref adv not disci	Oct 2007(?) no local vendor as advertised	9/9/2005 fake booking cancel no CS callback	y soid	fake booking/cancel/ no vandor in area	vendor loc. Misrep on website; not	booked	20057 fake booking/cance/mun autipus		take booking/vendor diosed on day co	1/20/2007 fake booking/no local vendor as acv	2/18/2005 no local vendors as advertised	Adeo chig	ยล ศาลมีกาต์. พืชที่ธาลี. จร์			waish limits not declosed limit not as	10/29/2007 balk a samon, Schiller (See block/no	s o multin sarvings not as adv	annels advent confed to give vor entel	fake booking/cancel/ no local vendor
					\$404,30			1		skyride clain					\$198,45		S Gaille and a second	o risime riisi		-	-	_		says cons pu						
	cust wants 103.95 dif				0002115000					skyride claims bad contact info				ļ	11/27/2006	1	; - 	is salisfied wil		-	-		<u></u>	rs cgbk; claim					+	
						of participand	2 to 000			Info					skyride ck neg?			on risions ruled is satisfied with GC extension		+				co says cons purs cgbk; claims sent gc on 8/9/07				-		

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Ochoa Indi ***	Nye, Kimbariy Malissa	Norman, Kimberly	Nishi, Lourdes Emiko	Newfor Inda	N-stien, Homer Hermann	Neison, Elizabeth	Narcisse, Michelle A.	Murthy Telukkan	Митау, Тгасу Lynn	Moynihan, Tera Merie	Moracholck, Nikki	Moodian Susan	₩oore, Whitisey	Moore, Kenny	мине Кынп	Moore, Daniel Gerald (& Missy)	Mooneyham, Jay	Mohr Rohun	
IIM) 888 (MI	888	888	888	888	888	888	(Co)	868	B88	888	888	28 28 38 50	1100B	OCA.		468 468	888	889	988
BBB (Miller) 1-800-Sky-Ride	thrill planet	t-800-Skyride	1-800-Skyride	1-800-Skyride	1-800-Skyride	1-800-Sky-Ride	Thrill Planel	1-800-Skyride	1-800-Skyride	1-800-Skyrlde	Adv. SkyDlving	1-800-Skyride	1-800-Skyride	Thrill Planet	1-000-Stey Pido	1-800-Skyride	1-800-Skyrlde	1-800-Skyride	1-800-Sky-Ride
\$187.00	\$192.15		\$606.45				\$202.15	\$852,60		\$198,45	\$679.39	\$198.45	\$455 [10]	\$404.30	105 V85\$	\$218.00	\$600.00	\$500,00	
ł	10/5/07	2/2/05	5 Apr-06	Sep-0		Dec-04	1	\$852.60 Oct 2007(7) cnfmd xco	5/9/2003		12/13/2003	7/24/2006	May 20067	5/15/2006	12.9002 fare	6/1/2007	†1/11/2005 avail.	Dec, 2007 n	3/3/2007 16
1/20/2007 fake booking/no local vendor as adv	fake booking/cust contacted vendor	Fake booking/cust cont vendor-no rec 5 of res		lake booking/cancel/cons confacted vendor who said no weather problem, Sep-05 but no res from co.	take booking/vendor stopped affil w/co. b/f sold this ride	Dec-04 service not avail in tocal area as edv	8/28/2007 fake booking/failure to confirm	chimd xco	5/9/2003 No local vendors as adv.	5/12/2006 fake booking/no local vendor as edv.	long drive to vendor; waited hrs,no	cust went to vend on conf day-told no res.	May 20067 must allimpte to becking GS callbedds	Failure to confuno rec.ol setting event/overchgd	no local vandorskake edokingminik	6/1/2007 no local vendors as advertised	avall,	Dec. 2007 no local vendors/no CS callback	3/3/2007 fake booking/fallure to confirm
			\$606,45			co claims o				\$198,45	co claims ba	\$143,84			2009,000				o claims cusi
-			11/24/2006			ust. Agreed to				11/24/2006	nd info-cust in	8/31/2006			1007007IR			6/25/2008	Lused service
			co rptd to BBB credit issued			co claims cust. Agreed to relssued GC-\$187.00					co daims bad info-cust info m/ing to Santa FE NM	4	Clief wants ha			Inpulnment ck		ref. ck ready	co claims cust used service & vendor paid

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				# <u>p</u> t	fake booking/cancellation-cust recpt		
ochoe, Marisol	888	1-800-Skyride	\$538.40 7	7/29/2005 to	to refund	28.36 &	
and languages	g B	1 snn_skuride	\$171.15	20067 12	20067 fake booking/cancel?	42.79	Jul-06 crds issued
)'Hearn, Perrell Adam	888	1-800-Skynde		anna F	Fake hooking/cancellation/ overchgd	\$486.15	Sep-06
)Isen, Eric James	888	1-800-Skyrida	\$486.15 S	Sept Zoub F	and hoof-legiconeally multiple attracted		_,
		וויייייייייייייייייייייייייייייייייייי	 -	20057	35 68	1	<u> </u>
) palski, Michael			\$600.00	3/14/2007 fa	3/14/2007 fake booking; failure to return calls	\$545.00	8/8/2007
D'Shields, Tina	888	11-800-5Ky-Ride				***************************************	
Ostrowski, Todd	100 B	1-800-Skynde	\$386.90	7/5/2006	7/6/2006 Take booking/canosithio CG calitarah	\$350.50	SC02200
		1 000 Sty. Style	\$1.306.40	D	cost misrep/overcharged \$85.28		
dilvan, Davina	laga (co)	1-000 Only 1 Nov			take booking/went to vend./no one		
Olto-Pamell, Holly Rene	888	1-800-Skyride	\$287.70	4 22000	allure to amylde all services	cuet wants	
tour Karda	888	1-800-Skyride	\$287,70	5/29/2005	birchased	122,70 ref	
Pankow, Nevill					ake booking/cancell/no conf. call-		5/24/2006
Pareno, Eduardo	888	1-800-Skyride	\$404.30	5/3/2008	called all tendors in erea, in the care		
			575.00	11/23/2005	ino CS		8/29/2006
Patel, Priti N.	888	Thril Planet			services not as adv. Falture to provide		פתחמיםמפ
Aleen Grain	888	1-800-Skyride		9/11/2004	9/11/2004 services purchased	1	
Lawson, oraș		1_goo_skunda	\$202,15	Dec. 2007	No local vendor as edv. Selvicas inv.		
Pecsek, Marshall Adam	Bab	-out-onyour	1	2002	raka hooking/cancel/ no CS cellback	\$384.30	11/24/2006
ny, Lindsay	888	1-B00-Skyride		COUZILZIZI	TRAG DOORING CONTRACT		
Perez, Mitzie	288	1-800-Skyride	\$404.30	Oct. 20067	Oct. 2006? take booking/cancelino CS caliback	\$404.30	0 17472000
i bio Piortino	888	1-800-Skyride	\$405.30	5/17/2005	i feke booking/cencel/mult attmpts		
T (cilici), presentina	3	1_app_sky-Ride			no refund as promised		
Pierce, Beverly	, 8	The Diaget Capani	\$550.00	3/14/2008	fake booking/vendor not operating month schedid		
Piotrowski, Karen Lea	898					- \$89.25	25 12/8/2006
Stantu Fisin	888	Adv. SkyDiving		20047			\Box
Planty, clain			90 000		cust cannot get CS to caliback re-		-
Pokrzewinksi, Tony	авы	11)(II) F. INVICE			fake booking/cencet/mult attmpts/no		
Polsi Anii	888	1-800-Skyride	\$430.30	Mer-08		1	1
· Cital			\$404.30	10/2/2005	15 CS caliback		-

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Kabin, Landon	Robertson, Brenda M.	Rios, Michele	Ring, Jennifer	Rightmer, Nathan	Rieger, Jennifer Ann) Rieck, Aren	Richards, Carrie	Ramekie, Roxann Nadine	Reel-Wison, Christine	Reed, Camden	Redmon, Laura	Recore, Nicote	Raymond, Kerri	 Karnirez, Priscilla Marle	Quine, Peter	Quarrato, Marivic		Prákrit, Fred/Townserú, Jen	Powell, Joiena	Pape, Kerny L	Poole, Kathie A.
ввв	888	888	888	888	888	888	888	BBB (Co)	BBB (Co)	BSB (Co)	OCA	88.8	268	888	688	888	888	OCA	888	888	888
Thrii PianetTaparu	1-800-Skyride	1-800-Sky-Ride	1-800-Sky-Ride	1-800-Skyride	thrill Planet	1-800-Skyride	1-800-Skyride	1-800-Sky-Ride	1-800-Sky-Ride	1-800-Sky-Ride	1-800-Sky-Rida	1-800-Skyride	1-800-Skyride	Thrill Planet	1-800-Skyride	1-800-Skyride	Thrill Planet	Skyrklef Tananı	1-800-Skyride	1-800-Skyride	1-800-Skyride
\$404.30	\$287.70		\$171.15	\$793,80	\$599.90	\$773.85	\$424.00	\$404,30	\$250,00	\$230.00	\$670.95	\$384.30			\$200.00		\$475.00	ioc vors	\$650.00		\$454,00
		20067		12/19/2005	Feb. 2008	4/Z2/Z005	4/19/2006	6/21/2007		2006?	7/27/2007	5/9/2005	June 20057	Oct. 20067	Oct 20057 CS callback	no local ve 7/11/2005 bking agnt	4/15/2006	7/40/2007	12/21/2005	7/31/2006	fake booki 3/7/2006 res w/vndr
fake booking/confirm/ vendor out of Aug. 2007 state during time co said reserv made	11/30/2004 failure to disclose weight restrictions	fake booking/mult cancellations	misrep dist. & # of local vendors	co charged her twice, refused to ref. dupl chrg	co told cons that weight win be prob when bked, but cancid due to weight	fake booking/cancel/no CS callback/no local vendor as adv	4/19/2006 fake booking/no conf. call	6/21/2007 fake cancellation? Ref policy not discl	no local vendors (in State) as advertised	take booking/resch. Went to vendor- informed of ibs limit, unable to jump	7/27/2007 No local vendor as advno refund	no local vendor (whole state) as adv	Services not as adv./no video delivered	Oct. 2006? failure to provide GC	fske booking/cancel/muit attripts/no CS callback	no local vendor as adv. Failure to disc bking agint	os callback	averdraged no resolve, an edisca	fake booking/services not avail as adv/ price not as adv	fake booking/cancel/ no CS callback	fake booking/no conf. call/co d/n set res w/vndr
		co claims se	\$171.15				\$404.30						cust wants \$85								
		int GC, cust s			,			co daims ful		co ciaims ref.							6/12/2006	d==			6/2/2006
		co claims sent GC, cust says did not receive	12/8/2006 skyride ck neg. ?				co splid to BBB credit issued	co daims full ref, sent Sept 2007		co claims ref. issued on 10/31/07							co to to BBB credit Issued				co rpld to BBB credit Issued
1										<u> </u>		<u> </u>			<u> </u>			<u> </u>		<u> </u>	

<u>0</u> 9/	/24/	2008	15:5	4 FAX	404	656 (677			GA D	EPT OF			- 1	3	I	- ,			2 103:		20
Pilling Condu	Silko, Chris	Shinaver, Kim	Shilimov Karina	Sheonard, Betty	Shaphard, Regina	Sharp, Sarah Truella	Shane, Lara	് ah, Bilana	Shah, Ankush	Schmidt, Leeh	Schmaliz, Justin	Schiltz, Trisha	Schaller, Carole	Candefor Ann	α ``	Sanchez Chris Michael	Ruckle, Brett	Rueno, Michaelle	Royel, Arny	Rosenbeck. Bill	Root, Suzanne	Romero, Heldi
p p p		888	888	888	888	888	888	388	OCA & BBB	OCA	888	888	888	OCA	888	BBB (Co)	888				888	OCA
1-800-Skyrida	1-600-Sky-Ride	1-800-Skyride	1-800-Skyride	1-800-Skyride	1-800-Skyride	1-B00-Sky-Ride	1-800-Skyride	1-900-Sky-Ride	Thrill Planet	Thrill Planet	1-800-Skyride	1-800-Skyride	1-800-Skyride	1-800-Sky-Ride	1-800-Skyride	Thrill Planet	1-800-Skyride	אנויהו השובע בקבוע	1-800-Skyride	1-800-Skyride	1-800-Skyride	1-800-Sky-Ride
\$165,00	\$404.00	\$140.00	\$384,30	\$368.00		\$223.85	\$171.15	\$606,45	\$299.00	\$468.00		\$408.80		\$150.00	\$280.00	\$235.00		000 00F		\$236.00	\$150.00	\$992.25
					9/8/200	1	Sept. 2005	12/19/2006	6/9/2008	7/19/2007	6/1/2005	Dec. 2006	2/28/2005	12/13/2005	20057	20077	11/30/2005	11/12/2007	Jan. 2007	Dec. 2005	Dec. 2004 longer avail	6/15/2006
Nov. 2004 no local vendors as adv	June-06 fake booking/cancellations	4/10/2006 Fake booking/not affit. w/ vendor	12/8/2005 price not as advertised	fake booking/no confirm/ not affil withe 20057 only vendor in area.	lake booking/vend in area not nying 9/8/2005 day co resvd	4/10/2006 unable to schedule/ contact	fake booking/cancel. No local vendor 5 as advert		6/9/2006 fake bookingino local vendor as adv	7/19/2007 No voucher or confirm, no refund	lake booking/cancelf co win give 6/1/2005 vendor into & there was no local vend	no local vendor as adv. Closest is / hrs	price not as advert.	12/13/2005 Services not avail in area as adv.	weight limits not disclosed/ limit not as	2007? failure to sent GC	cust co declined on 11/23/05; did not 11/30/2005 auth co to try later	111 Handy Con be arrived and the services of the services	Jan. 2007 failure to provide videos paid for	fake booking/conf./not affil w/vendor as adv	No local vendor as edy, pervices no longer avail	1_
	-			ं ह	\$576.45	\$167.74					\$384.30		\$133.80						cust wants 178	\$236.00		co claims sen
		6/26/2005			15 6/29/2006	4 6/16/2007		-			0 11/24/2008	12/23/2007	11/29/2006			co claims cus				9/27/2006		nt GC, cust say
		or pro-to-cond	and the BBB			card ref	Por la				co rptd to BBB ref issued	ref Issued				co claims cust getting chargeback				credit issued		co claims sent GC, cust says did not receive

	O Susalla, Jason	H Sullivan, Edward F.		1 Shuler Ronald Ernest	FAX	404	Strong, Bernadine	Storey, Lori	677	· · · · · · · · · · · · · · · · · · ·	Stinebiser, Jeffrey	Stiller, Heather D.		E Stanic, Jason Scott	Hamps, Anne		ipencer, William Alex		pencer, Eric	ر ملاً, Steven	ocha, Becky	indi-Chalend' mana		nith. Steven Michael	nih, Mefanie Suzanne	line, current	offin Derek J. (Bill Smith)	32 Jan, Tarri J.	Jall, Nebecca	Debecco
H8B (Co)	BBB (Co)	0000	20 A & AG	888		-	eaa	000		888	888	000		888	888		883		888	BB6			898	1888 1	000 (00)	() ()	98B	OCA 1		BBB 1-
Thrill Plane!	skydiving.net	Thrill Planel/denver	1-800-Sky-Ride	1-800-Skyride			1-800-Skyride	I-odo-Onylina	A BOO Shaide	1-800-Skyrlde	1-800-Skyride	1-buu-onyilae	on Christo	1-800-Skyride	Thrill Planer Laparu		1-800-Skyride/ASC		1-800-Skyrida	1-800-5Kyrnoe	oor dilying	ann Skurida	1-800-Skyrids	1-800-якулюе	Dog City Loop	1_80D_Skv-Rida	1-800-Skyride	1-800-5Ky-Klae		1_800-skyride
\$732.80	\$468,30		~\$1,000.00						\$396,00	\$193.00			\$575.00	\$384.30	02.00.00	ese 00			\$384.30			\$768.00	ļ	20,000		\$384.30	_	and and		\$447.30
5 8/18/2007			6/5/2006	6/1/200			CODZIZZIB		20057 adv	7/25/2005	4/27/2006		7/28/2005	9/9/2005	0,111,000	5147/20 00 8	CONZACA		9/12/2005 as rep			1 5002002	B/27/2004 vendor	200011	:-	Oct-05 ntwk	8/29/2006 c	1	111111111111111111111111111111111111111	11/3/2007 lake res
charges-charged on 9/19/07	fake booking/mult cancellations	_	no local vendoritake booking/mult	6/1/2005 (hero.	state 2xs to be canc when he got	fake booking/cancel/no local vendors as adv / cons drove to vendor in next	o lake booking caline		Pladv	7/25/2005 take booking/cancel/mult attmpts	4/27/2006 Take pooking/oat & server		7/29/2005 fake booking/cancel/no CS Caliback	9/9/2005 fake booking/cancell/mult atmpts		take booking/vend. Never heard of co-	Hilles exelonation of the sail	vendor for "nashville skydive" 240		dist to vendor more than 2xs as long	vendor charged \$40 addt. That co win		vendor	vay	Can be the control of	booking/mult candivandr lide in	callbks	mull altimpts to book eventino CS	11/1/2005 take booking/mult cancellations	lake res.
				+						100 show				\$384.30							\$40,00				. 4 1 1					
-		_		+		•			11/24/2006			11/24/2006		9725/2008							5/30/2008	8/18/2008	5/19/2008		d de la constitución de la const		-			
						· · · · ·		cust used GC		co rotd to BBB	\neg	co rptd to BBB 2		credit issued	ģ						co rpid to BBB ref issued	ref issued	GC for amt issd	co rold to BBB	Property of the					

					56 0	011		~~~	DEPT 0	•	•••								
Wardlow, Krystle & Mike	Wang, Lynda	Vuong, Sandy Chi	Vondle, Morgan Dallas				Trout, Andy	Trapani, Kristin	⊤racy, Kevih	Tourangeau, Karyn I.,	Torrez, Deborah Jo	Torres, Janelle	Todd, lvy	na, Debbie & Peter	Thompson, Debble J.	Thompson. Charles	Thiede, Kerri	Tekach, Jennifer Marie	Syvertsen, Paul A
888	888	886	868	888	888	888	OCA	888	888	89B (Co)	888	 	888	698	888		888	888	988
1-800-Skyride	1-800-Sky-Rids	1-800-Sky-Ride	1-800-Skyrtde	1-800-Sky-Ride	1-800-Skynde	1-800-Skyride	1-800-Sky-Ride	1-800-Skyride	1-800-Skyrida	1-800-Sky-Ride	1-800-Skyride	1-800-Sky-Ride	1-800-Sky-Ride	1-800-Skyride	1-800-Skyride	التكفدلالهمينية	1-800-Skyrlde	1-800-Skyride	1-800-Skyride
\$384.0	\$447.30			\$287.70		\$223.00	\$400.00		\$420.00	\$808.60		\$450,00	\$426.30		\$202.15	4245.40		\$384.30	\$404.30
		3/8/2007	20057		5/17/2005	I		10/5/2004	12/15/2004	20067	2005?		5/29/2007	Oct. 2005		S. Contraction	May 20067	6/4/2005	5/19/2006
failure to disci slatus as bk agnt & no 6 ref policy	3 Never recyd GCs; misleading info	failure to provide services advertised	fake booking/cancel/ mult altripts	faxe booking/ no local vendors as advert	misrepresented weight restrictions		fake booking/no local vendor as adv	fake booking/ cust want to loc and walled for no show vendor	fake booking/ overbooked cust walted all day at vendor-no jump	fake cancelimult attmpts/vndor Ming ntwk	fake booking/cancel/ no local vendors as adv.	unable to schedulefget confirm	fake booking	fake booking/cencel./ co will not disci	no local vendor as adv./ vendor co. repd assoc. Is not-closest is 5 hrs.	follow to ddar! Mgr.sof et doe ood oo	take booking/ no CS caliback to conf.	fake booking/cancel/ cust walted at mig place for vendor 2,5 hours	fake booking/set up 2xs with no actual res,-cust found out day bef.
	\$447.3								\$420.00										\$404,30
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	6 skyride ck neg?	chargeback?							co rptd to BBB that ref was Issued				stomer got services		co rpts set appt for 6/7/08-need conf. GC used		co rpld to BBB cust gol chgbk		co rpid to BBB 8/30/2006 that credit issued
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EXHIBIT H



Skydiving Tempe

Tempe Skydiving Gift Certificates

Skydiving in Arizona

Skydive in Arizona Pictures

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Skydiving Scottsdale

Scottsdale Skydiving Gift Certificates

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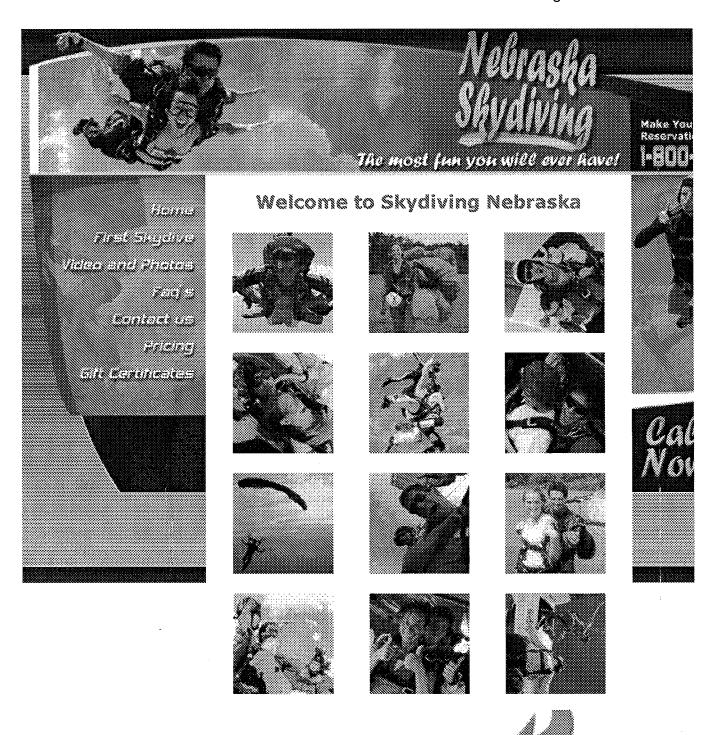


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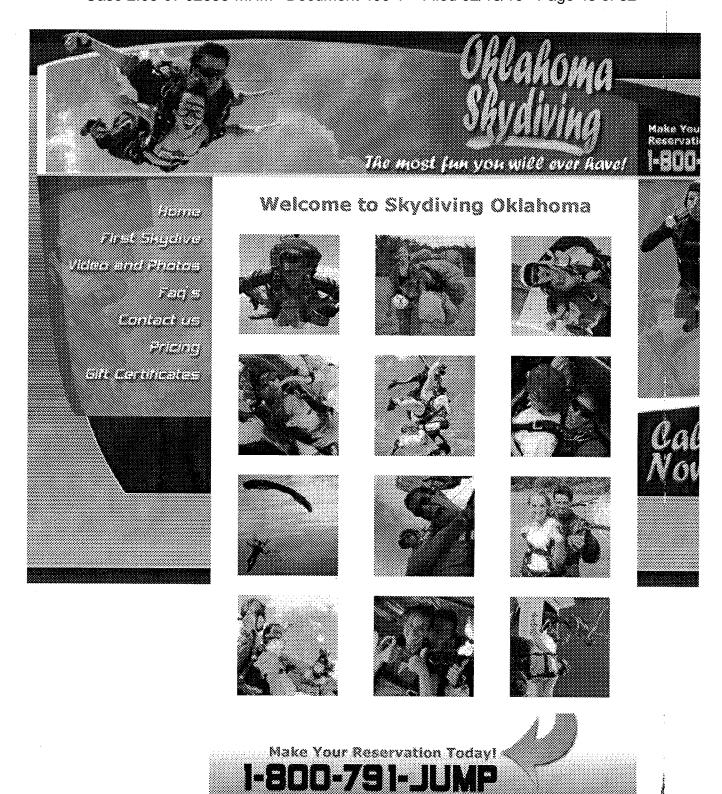
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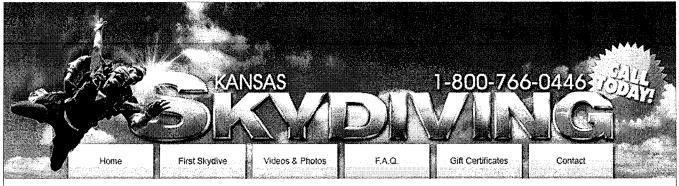
Skydiving Oklahoma City

Skydiving Norman

Skydiving Lawton

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EXHIBIT I







Welcome to Kansas Skydiving!

Experience the adrenaline pumping action of skydiving from an airplane high in the Kansas sky! Are you ready to take the plunge but are not sure where in Kansas to go? Kansas Skydiving representatives can help you book your first skydive with one of our safe, experienced vendors in minutes! We have trained, professional customer service agents waiting to assist you seven days a week. Call now and let us walk you through the most exciting adventure of your lifetime!

Call 1-800-766-0446 Today for FREE Information!

When you choose to skydive with Kansas Skydiving, you can rest assured that you are in the best hands available. We have a knowledgeable staff of skydiving experts to help guide you through the entire experience from making your reservation to preparing for the big day. Our professional skydiving vendors use the best equipment in the business and maintain it to meet or exceed FAA standards to completely ensure your safety. Our goal is to exceed all of your expectations from start to finish!

Contact Kansas Skydiving today at 1-800-766-0446 to book your skydiving experience!



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Your First Skydive Starts With Kansas Skydiving!

Skydiving is one of the most exciting sports of the modern age. Skydiving

offers both men and women total mastery of the air and the freedom to make the skies their own. Whether you are a first time skydiver or an experienced jumper, the exhilaration and enjoyment of skydiving is just one call to Kansas Skydiving away! There are three methods that a first time skydiver can use... (READ MORE...)



Frequently Asked **Questions About** Skydiving.

Do you have questions about skydiving in Kansas? Good news! We

have the answers! Skydiving is a sport that excites and fascinates millions of Americans; even if they have never gone skydiving themselves. At Kansas Skydiving, our customer service representatives field hundreds of questions from curious people every day. As a result, we have compiled a list... (READ MORE ...)



Contact Kansas Skydiving TODAY!

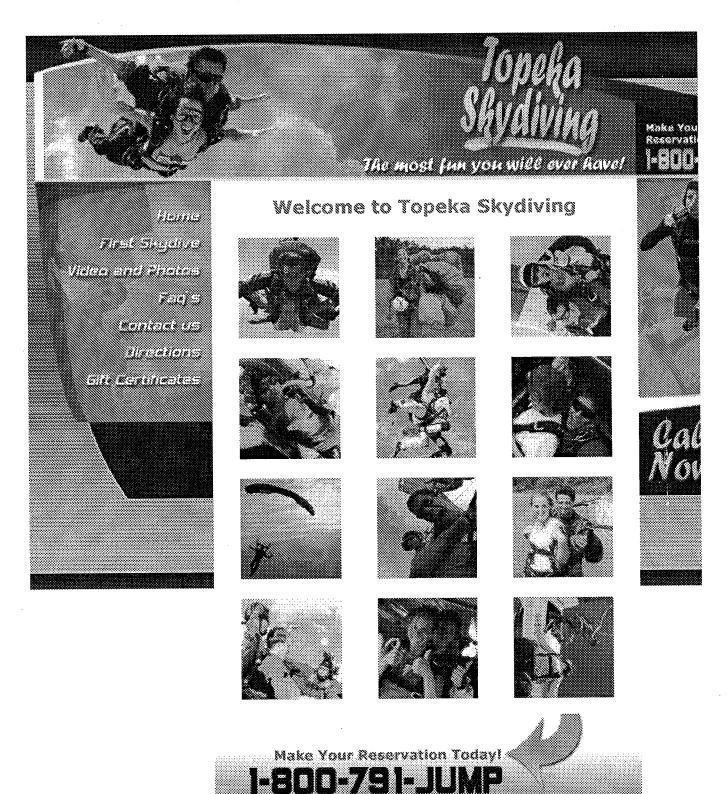
Kansas Skydiving **Customer Service** Representatives are the best in the business! We

have a new, expanded Customer Service Department that is professional, courteous and available seven days a week! Our agents can walk you through the process of making your first skydive, help you arrange for a video and photos of your skydive, or they can help you order a Skydiving Gift Certificate for a lucky loved one! (READ

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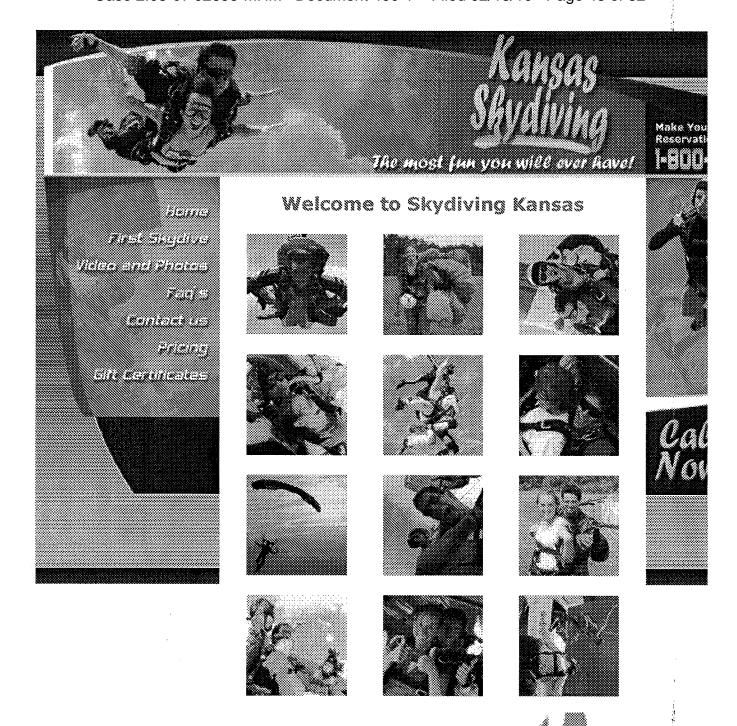
Skydiving Topeka

Topeka Skydiving Gift Certificates

Skydiving Kansas

Skydive Kansas Pictures

Skyc



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Skydiving Overland Park

Skydiving Wichita

Skydiving Kansas City

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EXHIBIT J





Oklahoma Skydiving

Discover the thrill of freefalling and take the ultimate plunge! Skydiving is the most thrilling and breathtaking ride offered in the world today.

If the regular theme park rides are too boring for your daring soul, we'll get your adrenaline pumping!

Call today and schedule your Oklahoma Skydiving Adventure! **Go Skydiving Oklahoma**!

Call 1-800-615-9084!!!

Gallery





















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Skydive Oklahoma

Freefall Video and DVD!

You only make your first jump once, and to ensure that you can share the moment with your friends and family; have your jump recorded by one of our videographers.

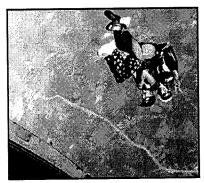
Starting with a pre-jump interview on the ground, your cameraman will record your experience from getting "geared up" through your landing in front of friends and family.

Your camera man is only feet away during your entire skydive, and will be waiting for you on the ground to record your landing and comments. These are the moments that you will remember forever!

Get the whole Oklahoma skydiving experience, starting with the plane ride to altitude, freefall, and landing all recorded for you to enjoy again and again.

Skydiving is like nothing you can describe... Have it recorded so that you can share with your friends and family for a lifetime. You won't regret it! **Skydive Oklahoma!**

Video is provided on a first come first serve basis. Call today for more information, or to schedule your skydive and **go skydiving** today Oklahoma!





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EXHIBIT K







Welcome to Utah Skydiving!

Experience the adrenaline pumping action of skydiving from an airplane high in the Utah sky! Are you ready to take the plunge but are not sure where in Utah to go? Utah Skydiving representatives can help you book your first skydive with one of our safe, experienced vendors in minutes! We have trained, professional customer service agents waiting to assist you seven days a week. Call now and let us walk you through the most exciting adventure of your lifetime!

Call 1-800-766-0446 Today for FREE Information!

When you choose to skydive with Utah Skydiving, you can rest assured that you are in the best hands available. We have a knowledgeable staff of skydiving experts to help guide you through the entire experience from making your reservation to preparing for the big day. Our professional skydiving vendors use the best equipment in the business and maintain it to meet or exceed FAA standards to completely ensure your safety. Our goal is to exceed all of your expectations from start to finish!

Contact Utah Skydiving today at 1-800-766-0446 to book your skydiving experiencel



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Frequently Asked Questions About Skydiving.

Do you have questions about skydiving in Utah? Good news! We have the

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Contact Utah Skydiving TODAY!

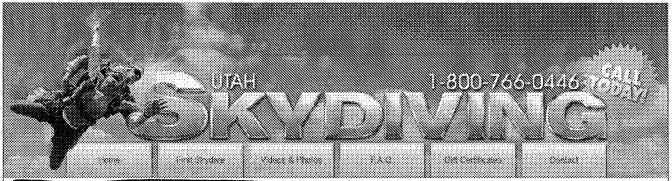
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Call 1-800-766-0446 Today for FREE information!

Are there any age requirements?

Yes. You must be 18 years of age to skydive. There are exceptions to the age requirements in some states. Please give us a call for further inquiries.



Are there any physical requirements?

in general, the prospective student should be able to wear 30-40 pounds worth of equipment and be in a good physical shape. You will be required to walk short distances and handle the shock of the parachute deploying during your jump. If you have any health or physical problems, please contact your doctor and/or physician prior to making a reservation.

How fast do you fall?

You will be traveling anywhere between 115-130 miles per hour during your freefail.

How hard is the landing?

Landings on tandem skydives are in the hands of your instructor. They will typically land feet first or rear first. Both landings are normally very gentle, AFF jumps do not have a standard "imped" on landing. The landing will be completely up to the student and their abilities.

What if your parachute doesn't open?

According to FAA regulations, all parachute jumps must be made with a single harness, dust perachitie system with both a main and reserve canopy. The reserve parachite must be inspected and repacked every 120 days by an FAA rated parachule rigger. All of our Utah Strydiving vendors and dropzones strictly adhere to these regulations to ensure your safety



What does the Tandem jump consist of?

The tandom skydiving package starts with a 45 minute training class. After training is complete, you will then board the plane and start to climb to altitude. Once the aircraft reaches altitude, you will harness to your instructor and prepare for the most thrilling activity you will ever experience! Once the pilot gives the green light, you will jump out of the aircraft, attached to your instructor, and begin your decent! You will experience a 40 to 60 second

free fall, and a 6 to 7 minute canopy ride. Once on the ground, you will be able to discuss the experience with follow jumpers and local instructors!

What does the Accelerated Free Fall jump consist of?

The accelerated free fall package consists of a 4 to 6 hour training class. After training is complete, you will then board the plane and start to climb to altitude. Once the aircraft reaches altitude and the pilot gives the green light, you will jump out of the aircraft and begin your decent! Two certified instructors will be jumping with you to ensure your safety and proper execution of each maneuver. Expect a 40 to 60 second freefall and a 5 to 7 minute canopy ride during your decent.























Glossary of Skydiving Terms:

(Automatic Activation Device) A device used to automatically deploy a parachute at the correct attitude.

(Accelerated Free Fall) A program that allows jumpers to experience skydiving without a tandem instructor attached to



What does the AFF Certification program consist of?

The AFF program consists of 7 different levels. Levels 1-3 require two AFF instructors to eccompany you during the experience. Levels 4-7 only require one instructor and typically cost less than prior levels. Throughout the whole program, students will learn different techniques and skills, such as turns, forward movements, front flips, etc. After completing the AFF program, you are only 20 jumps away from receiving your A license!

How much does it cost?

Prices vary from facility to facility. Tandem jumps typically start right around \$190 while AFF jumps are usually around \$300. Video pricing varies. A quick call to Utah Skydiving will help you determine the exact cost at the dropzone nearest you.

What areas do you service in Utah?

Usah Skydiving is a part of the largest network of skydiving drapzones in the United States including locations within driving distance of Salt Lake City, West Valley City, Prevo, West Jordan, and numerous other cities in Utah.

How do you breathe in freefall?

Ereathing during freefall is not difficult in any way. Elecause of the pressure and high rate of speed, oxygen molecules will actually enter through your skin as well as your lungs until your parachute deploys.

What does the deployment of the parachule feel like?

Once the parachute is deployed, you will feel a slight trug throughout your body. The pressure is evenly distributed through your body because of the harness you will be wearing.

How far in advance should I make a reservation?

We recommend at least a one week notice when making a reservation. Larger groups should give earlier notice to ensure enough room to accommodate everyone for the same time slot.

We hope that this has answered some of your questions about skydiving in Utah. If you have more questions or would like to make a reservation now, contact Utah Skydiving and one of our skydiving experts will be happy to help you!

Contact Utah Skydiving today at 1-800-766-0446 and book the adventure of a lifetime!

Tilo make any akydive you must be at least 18 years of age.

Boogle

A social gathering of skydivers. Beogles typically have large alrerafts and hold special events. They also compete in skydiving competitions.

22

(Drop Zone) The facility where skydive jumps are performed. Drop zones typically supply almostic, instruction, gear sales, and other services.

Flare

The action when both toggles on the campy are pulled down in order to slow your decent rate and make the landing impact easier.

Opening Shock

The force experienced by the jumper due to sudden deceleration during parachute deployment

Reserve

Secondary or backup parachute.

USPA

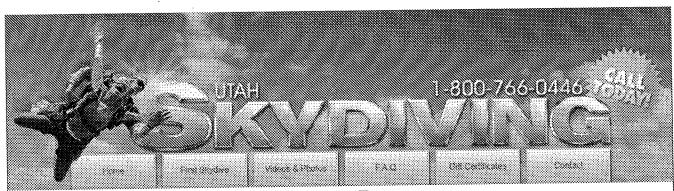
United States Parachute Association

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Other Cities in Utah with Skydiving Dropzones Nearby

Call 1-800-766-0446 Today for FREE Information!

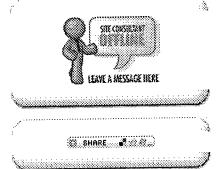
Utan Skydiving is constantly adding to our network of skydiving drepzones across Utah in order to make your skydiving experience as convenient as possible! If you do not see a city near you listed below, please call us at 1-800-766-0446 and one of our skydiving specialists will help you locate the dropzone nearest you!

Oillon Belgrade Big Sky Big Timber Ennis Forsyth Salt Lake City Gardiner Glandivs Bozeman Provo nstnot. taeW Colstrio Hamilton Columbia Falls Hardin Havre Columbus Helena Condon Kalispell Conrad Cut Bank Laurel Lewistown Darby Deer Lodge Livingston

Lolo
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West Valley City
Utsh City
Utsh City
Poison
Red Lodge
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Shelby
St. Regis
West Yellowstone
Whitefish
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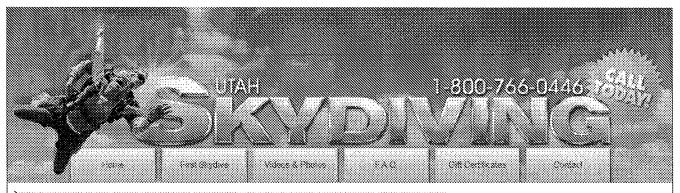


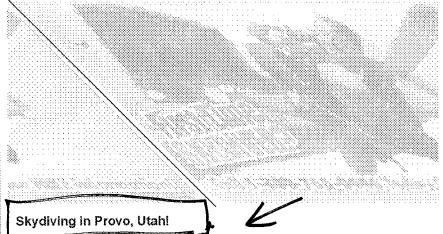






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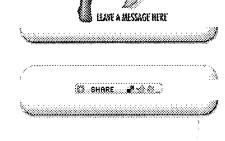


Are you ready for the ride of your life? Utah Skydiving offers many different skydiving packages out of the Provo area. We strive to make dreams come true and will stop at nothing to ensure that all students out of Provo have a memorable experience they will never forget!

Call 1-800-766-0446 Today for FREE Information!

When choosing Utah Skydiving, rest assure you will not lorget your first skydiving experience! Most vendors do offer video packages which are highly recommended for all first timers. Whether you want to skydive out of Provo, or another area within the state, Utah Skydiving will assist you in your reservation! Give us a call today!

Contact Utah Skydiving today at 1-800-766-0446 and book the adventure of a lifetime!





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Skydiving offers both men and women total mastery of the air and the freedom to make the skies their own. Whether you are a first time skydiver or an experienced jumper, the exhibitation and enjoyment of skydiving is just one call to Utah Skydiving away! There are three methods that a first time skydiver osh use (READ MORE..)



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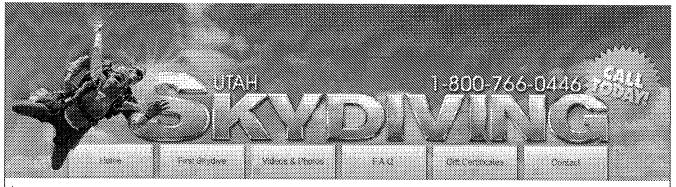
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Skydiving in West Valley City, Utahl

Utain Skydiving offers the experience of a lifetime right near the West Valley City perimeter! If you are a thrill seeker and reside in the West Valley City area, give Utah Skydiving a call to set up your first skydiving experience! Utah Skydiving will assist you in taking the proper steps to ensure not only your enjoyment, but your safety, as well.

Call 1-800-766-0446 Today for FREE Information!

Utah Skydiving will do everything in our power to ensure that you have the time of your life, safely, while you are in our hands. We offer reservations for first time stydivers, video packages to capture every second of your experience, and gift certificates for that someone special! Don't healtate to give us a call and experience your first skydive in the West Valley City area!

Contact Utah Skydiving today at 1-800-766-0446 and book the adventure of a lifetime!



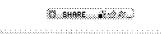
Prequently Asked Questions About Skydiving.

Do you have questions about skydiving in Utah? Good news! We have the

answers! Skydiving is a sport that excites and fascinates millions of Américans; even if they have never gone skydiving themselves. At Utah Skydiving, our customer service representatives field hundreds of questions from curious people every day. Se a result, we have compiled a list... (READ 'ADEL')





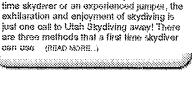




Contact Utah Skydiving TODAY!

Utah Skydiving Customer Service Representatives are the best in the business:

We have a new, expanded Customer Service Department that is professional, counteous and available seven days a week! Our agents can waik you through the process of making your first skydive, help you arrange for a video and photos of your skydive, or they can help you order a Skydiving Giff Certificate for a lucky loved one! (READ MORE...)



Your First Skydive

Skydiving is one of the

most exciting sports of

the modern age.

Skydiving offers both men and women total

mastery of the air and the freedom to make

the skies their own. Whether you are a first

Starts With Utah . Skydiving!



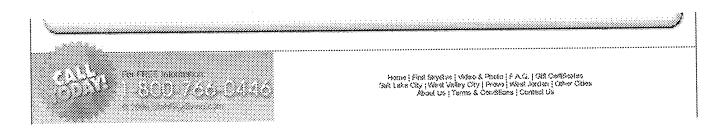
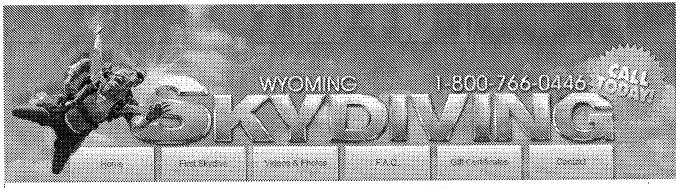


EXHIBIT L







Welcome to Wyoming Skydiving!

Experience the adrenaline pumping action of skydiving from an airplane high in the Wyoming sky! Are you ready to take the plunge but are not sure where in Wyoming to go? Wyoming Skydiving representatives can help you book your first skydive with one of our safe, experienced vendors in minutes! We have trained, professional customer service agents waiting to assist you seven days a week. Call now and let us walk you through the most exciting adventure of your lifetime!

Call 1-808-766-0446 Today for FREE Information!

When you choose to skydive with Wyoming Skydiving, you can rest assured that you are in the best hands available. We have a knowledgeable staff of skydiving experts to help guide you through the entire experience from making your reservation to preparing for the big day. Our professional skydiving vendors use the best equipment in the business and maintain it to meet or exceed FAA standards to completely ensure your safety. Our goal is to exceed all of your expectations from start to finish!

Contact Wyoming Skydiving today at 1-888-788-0448 to book your skydiving experience!





Your First Skudiye Starts With Wyoming Skydlelagi:

Skydiving is one of the most exciting sports of the modern age. Skydiving

offers both men and women total mastery of the air and the freedom to make the skies their own. Whether you are a first time skydiver or an experienced jumper, the exhilaration and enjoyment of skydiving is just one call to Wyoming Skydiving away! There are three methods that a first time skydiver can use... (FEAD MORE..)



Frequently Asked Questions About Skydiving.

Do you have questions about skydiving in Wyoming? Good news!

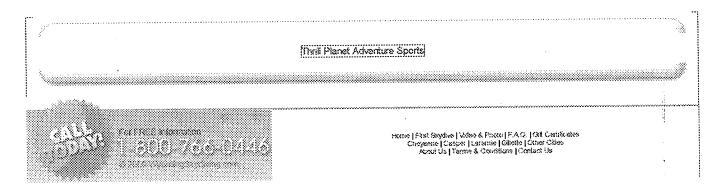
We have the answers! Skydiving is a sport that excites and fascinates millions of Americans; even if they have never gone skydiving themselves. At Wyoming Skydiving, our customer service representatives field hundreds of questions from curious people every day. As a result, we have compiled a list... (READ MORE...)



Conta 1 Wyoming Skydiving TODAYI

Wyoming Skydiving **Customer Service** Representatives are the best in the business! We

have a new, expanded Customer Service Department that is professional, courteous and available seven days a week! Our agents can walk you through the process of making your first skydive, help you arrange for a video and photos of your skydive, or they can help you order a Skydiving Gift Certificate for a lucky loved one! (READ WORE...)



Where ToJump.com



Skydive Wyoming

0 Skydiving Locations in Wyoming: serving Cheyenne

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Enter US zip or city, ST

to find a skydiving center

within 50 miles.

Find Skydiving Centers

0 Skydiving Locations in Wyoming: serving Cheyenne

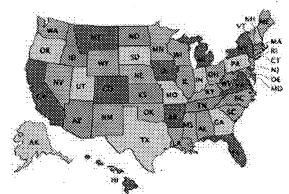




Photo by Mike McGowan



Jump! Skydiving Made Fun and Easy

Where to Skydive in:

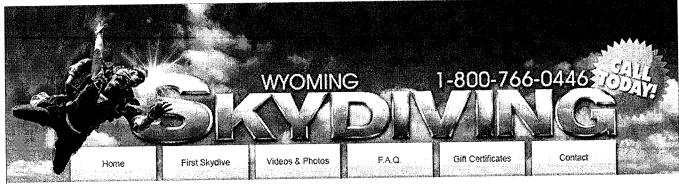
where to skydive iii.						
<u>AL</u>	<u> </u>	<u>AR</u>	ΔZ_i	<u>CA</u>		
<u>CO</u>	CT	<u>DE</u>	$\underline{\mathrm{FL}}$	<u>GA</u>		
HI	<u>IA</u>	<u>ID</u>	<u>IL</u>	<u>IN</u>		
<u>KS</u>	<u>KY</u>	<u>LA</u>	<u>MA</u>	\underline{MD}		
<u>ME</u>	<u>MI</u>	<u>MN</u>	<u>MO</u>	<u>MS</u>		
<u>ΜΓ</u>	<u>NC</u>	<u>ND</u>	<u>NE</u>	<u>NH</u>		
NJ	<u>NM</u>	NV	<u>NY</u>	<u>OH</u>		
<u>OK</u>	<u>OR</u>	<u>PA</u>	<u>RI</u>	<u>sc</u>		
<u>SD</u>	<u>TN</u>	<u>TX</u>	<u>UT</u>	VT		
<u>VA</u>	WA.	<u>WI</u>	\underline{WV}	WY		

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Skydive Wyoming Skydiving Wyoming Skydive Cheyenne Skydiving Cheyenne







Welcome to Wyoming Skydiving!

Experience the adrenaline pumping action of skydiving from an airplane high in the Wyoming sky! Are you ready to take the plunge but are not sure where in Wyoming to go? Wyoming Skydiving representatives can help you book your first skydive with one of our safe, experienced vendors in minutes! We have trained, professional customer service agents waiting to assist you seven days a week. Call now and let us walk you through the most exciting adventure of your lifetime!

Call 1-800-766-0446 Today for FREE Information!

When you choose to skydive with Wyoming Skydiving, you can rest assured that you are in the best hands available. We have a knowledgeable staff of skydiving experts to help guide you through the entire experience from making your reservation to preparing for the big day. Our professional skydiving vendors use the best equipment in the business and maintain it to meet or exceed FAA standards to completely ensure your safety. Our goal is to exceed all of your expectations from

Contact Wyoming Skydiving today at 1-800-766-0446 to book your skydiving experience!



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Your First Skydive Starts With Wyoming Skydiving!

Skydiving is one of the most exciting sports of the modern age. Skydiving

offers both men and women total mastery of the air and the freedom to make the skies their own. Whether you are a first time skydiver or an experienced jumper, the exhilaration and enjoyment of skydiving is just one call to Wyoming Skydiving away! There are three methods that a first time skydiver can use... (READ MORE...)



Frequently Asked **Questions About** Skydiving.

Do you have questions about skydiving in Wyoming? Good news!

We have the answers! Skydiving is a sport that excites and fascinates millions of Americans; even if they have never gone skydiving themselves. At Wyoming Skydiving, our customer service representatives field hundreds of questions from curious people every day. As a result, we have compiled a list... (READ MORE...)

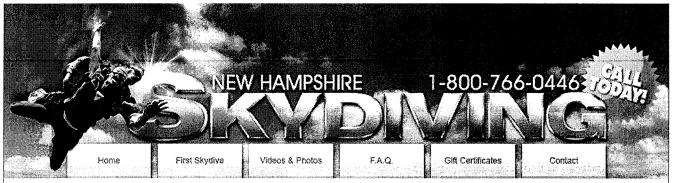


Contact Wyoming Skydiving TODAY!

Wyoming Skydiving **Customer Service** Representatives are the best in the business! We

have a new, expanded Customer Service Department that is professional, courteous and available seven days a week! Our agents can walk you through the process of making your first skydive, help you arrange for a video and photos of your skydive, or they can help you order a Skydiving Gift Certificate for a lucky loved one! (READ

	Thrill Planet Adventure Sports
For FREE Information: 11 - 5000 - 7 6 6 - 0 4 4 6 6 2009 Wyorning Skydiving com	Home First Skydive Video & Photo F.A.Q. Gift Certificates Cheyenne Casper Laramie Gillette Other Cities About Us Terms & Conditions Contact Us





Welcome to New Hampshire Skydiving!

Experience the adrenaline pumping action of skydiving from an airplane high in the New Hampshire sky! Are you ready to take the plunge but are not sure where in New Hampshire to go? New Hampshire Skydiving representatives can help you book your first skydive with one of our safe, experienced vendors in minutes! We have trained, professional customer service agents waiting to assist you seven days a week. Call now and let us walk you through the most exciting adventure of your lifetime!

Call 1-800-766-0446 Today for FREE Information!

When you choose to skydive with New Hampshire Skydiving, you can rest assured that you are in the best hands available. We have a knowledgeable staff of skydiving experts to help guide you through the entire experience from making your reservation to preparing for the big day. Our professional skydiving vendors use the best equipment in the business and maintain it to meet or exceed FAA standards to completely ensure your safety. Our goal is to exceed all of your expectations from start to finish!

Contact New Hampshire Skydiving today at 1-800-766-0446 to book your skydiving experience!



Your First Skydive Fre Starts With New Qu Hampshire Skydiving! Sky

Skydiving is one of the most exciting sports of the modern age.

Skydiving offers both men and women total mastery of the air and the freedom to make the skies their own. Whether you are a first time skydiver or an experienced jumper, the exhilaration and enjoyment of skydiving just one call to New Hampshire Skydiving away! There are three methods that a first time skydiver can use... (READ MORE...)



Do you have questions about skydiving in New Hampshire? Good news!

We have the answers! Skydiving is a sport that excites and fascinates millions of Americans; even if they have never gone skydiving themselves. At New Hampshire Skydiving, our customer service representatives field hundreds of questions from curious people every day. As a result, we have compiled a list... (READ MORE...)



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Contact New Hampshire Skydiving TODAY!

New Hampshire Skydiving Customer Service Representatives are the

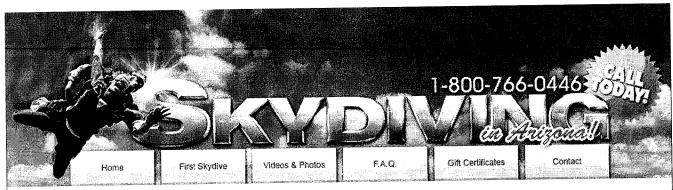
best in the business! We have a new, expanded Customer Service Department that is professional, courteous and available seven days a week! Our agents can walk you through the process of making your first skydive, help you arrange for a video and photos of your skydive, or they can help you order a Skydiving Gift Certificate for a lucky loved one! (READ MORE...)





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EXHIBIT M





Skydiving in Glendale, Arizona!

Get ready for the ride of your life! Skydiving in Arizona specializes in making dreams come true. Students out of Glendale have several options with their first skydive! Video packages are offered to record every minute of your adventure, from start to finish. Safety is our number one priority, so remember to give us a call to take your first skydive out of Glendale, Arizona!

Call 1-800-766-0446 Today for FREE Information!

If you have any family or friends in the **Glendale** area, give Skydiving in Arizona a call today to have a gift certificate sent out to them in the mail! There are endless possibilies for a skydiving adventure in **Glendale**! Call a Skydiving in Arizona representative today to receive more information on how to make your dreams come true!

Contact Skydiving in Arizona today at 1-800-766-0446 and book the adventure of a lifetime!



C SHARE



Your First Skydive Starts With Skydiving in Arizona!

Skydiving is one of the most exciting sports of the modern age.

Skydiving offers both men and women total mastery of the air and the freedom to make the skies their own. Whether you are a first time skydiver or an experienced jumper, the exhilaration and enjoyment of skydiving is just one call to Skydiving in Arizona away! There are three methods that a first time skydiver can use... (READ MORE...)



Frequently Asked Questions About Skydiving.

Do you have questions about skydiving in Arizona? Good news! We

have the answers! Skydiving is a sport that excites and fascinates millions of Americans; even if they have never gone skydiving themselves. At Skydiving in Arizona, our customer service representatives field hundreds of questions from curious people every day. As a result, we have compiled a list...(READ MORE...)



Contact Skydiving in Arizona TODAY!

Skydiving in Arizona Customer Service Representatives are the best in the business!

We have a new, expanded Customer Service Department that is professional, courteous and available seven days a week! Our agents can walk you through the process of making your first skydive, help you arrange for a video and photos of your skydive, or they can help you order a Skydiving Gift Certificate for a lucky loved one! ... (READ MORE...)





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EXHIBIT N



Michigan International Speedway Racing School

MICHIGAN INTERNATIONAL SPEEDWAY

Race Date: June 19, 2005 and August 21, 2005

Site: Brooklyn, MI

Race Tracks

Reservations

Gift Certificates

Corporate Events

Pricing

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Grandstand capacity: 136,373 Description: 2-mile D-shaped oval

Banking: 18 degrees in turns; 12 degrees front; 5 degrees back Qualifying record: Dale Earnhardt Jr., 191.149 mph, Aug 18, 2000

Race record: Dale Jarrett, 173.997 mph, Jun 13, 1999







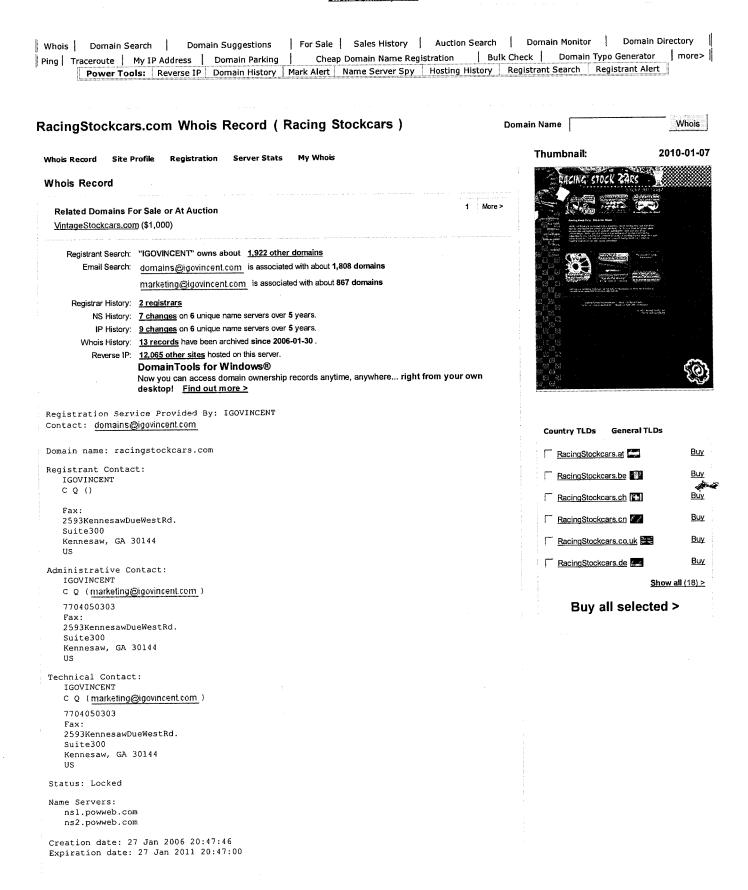
MICHIGA!

Make your reservation to visit Michigan International Speedway today!

EXHIBIT O

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EXHIBIT P

[FWD: RE: Gift Certificates]

Subject: [FWD: RE: Gift Certificates]
From: jeff@nashvilleskydiving.org
Date: Wed, 27 Jan 2010 14:17:19 -0700
To: aerosoftware@makeithappen.com

------ Original Message -------Subject: RE: Gift Certificates
From: Contact at MISpeedway <contact@mispeedway.com>
Date: Wed, January 27, 2010 2:56 pm
To: "jeff@nashvilleskydiving.org" <jeff@nashvilleskydiving.org>

JeffThanks for your email.
We do not accept certificates from any of the listed organizations.
If you have any additional questions, don't hesitate to write back.
Timothy L. Booth
Director of Guest Services
Michigan International Speedway

From: jeff@nashvilleskydiving.org [mailto:jeff@nashvilleskydiving.org]
Sent: Wednesday, January 27, 2010 1:22 PM
To: Contact at MISpeedway

To: Contact at Mispeedway *Subject:* Gift Certificates

I am inquiring about whether or not Michigan International Speedway accepts gift certificates from a company called 1-800-Skyride, Adventure Sports, ThrillPlanet.com http://thrillplanet.com/ or IGOVincent, Inc.

Please let me know if you accept or do not accept certificates or coupons from that company.

Thanks, Jeff...